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ARBITRATOR BIAS

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Arbitrator Bias

by WILLIAM W. PARK*

I. LEVEL PLAYING FIELDS

(a) *Two Ways to Sabotage Arbitration*

Seeking to bring arbitration into disrepute, an evil gremlin might contemplate two starkly different routes. One route would tolerate appointment of pernicious arbitrators, biased and unable to judge independently. An alternate route to shipwreck, also reducing confidence in the integrity of the arbitral process, would establish unrealistic ethical standards that render the arbitrator's position precarious and susceptible to destabilisation by litigants engaged in dilatory tactics or seeking to annul unfavourable awards.¹

* Professor of Law, Boston University. Adapted from various symposia on backlash against arbitration. Copyright © William W. Park 2015.

¹ In at least one instance, an arbitral award rendered in Zürich was challenged because the presiding arbitrator's law firm had turned down a potential client to avoid possible conflicts. The losing party argued that the loss of potential business caused the arbitrator to become biased. The highest court in Switzerland (Tribunal fédéral or Bundesgericht) dismissed the challenge in *Rhône-Poulenc Rorer Pharmaceuticals Inc. v. Roche Diagnostic Corp.*, 17 February 2000, 172 Die Praxis des Bundesgerichts (Basel) [Pra.] 4, 1999 (Switz.). The challenge was based, *inter alia*, on arts. 190(2)(e) of the Swiss Conflicts of Law Code (LDIP/IPRG), which permits award annulment for violation of 'public policy' (*ordre public* in both the French and the German texts). For better or for worse, in Swiss arbitration law notions of bias and partiality are subsumed under the broader category of public policy violations.

To reduce the risk of having cases decided by either pernicious or precarious arbitrators, those who establish and apply ethical guidelines walk a tightrope between the rival poles of (i) keeping arbitrators free from taint, and (ii) avoiding manoeuvres that interrupt proceedings unduly. From the command post of bland generalities, the job of evaluating independence or impartiality may seem simple. In light of specific challenges, however, the task becomes one of nuance and complexity, often implicating subtle wrinkles to the comportment of otherwise honourable and experienced individuals.

The quest for balance in ethical standards entails a spectrum of situations in which mere perceptions of bias may be given weight equal to real bias. To promote the litigants' trust in the arbitral process, an arbitrator might sometimes step down just to alleviate one side's discomfort. Not always, however. In some instances it would be wrong to permit proceedings to be disrupted by unreasonable fears, whether real or feigned.

If arbitrators must be completely sanitised from all possible external influences on their decisions, only the most naïve or incompetent would be available. Consequently, notions such as 'proximity' and 'intensity' will be invoked to evaluate allegedly disqualifying links or prejudgment. As we shall see, the search for balance in ethical standards compels a constant re-evaluation of the type of relationships and predispositions likely to trouble international arbitration.

(b) Why Bias Matters

No one with a dog in the fight should judge the competition.² Nor should anyone serve as a referee in a game after having decided which team will win. At least as an aspirational model, legal claims should be decided on their merits, rather than according to a predisposition or interest in the outcome. Consequently, few tasks present the vital urgency of establishing standards for evaluating the independence and impartiality of arbitrators.³

Notwithstanding the elusiveness of perfect objectivity, a reasonable measure of arbitrator integrity remains both desirable and attainable.⁴ Although few people are free of predispositions in an absolute sense, some will prove relatively more detached than others with respect to any given dispute. A relative measure of distance from troubling connections to litigants, along with a willingness to listen carefully to both sides of a dispute, constitutes essential elements of basic due process.⁵

2 The more traditional formulation of this principle has been expressed in the maxim *nemo iudex in parte sua* ('no one may judge his own case'). See e.g., Matthew Gearing, "'A Judge in His Own Cause?': Actual or Unconscious Bias of Arbitrators' in (2000) 3 *Int'l Arb. L Rev.* 46.

3 Just as 'location, location, location' comprise the three key elements in sustainable real estate value, so it has been observed that 'arbitrator, arbitrator, arbitrator' endure as the most critical factors in the integrity of any arbitration. In the same vein, another real estate maxim that might find application to arbitrators says that 'price is what you pay, but value is what you get'.

4 Somewhat ironically, while impartiality gains ground in arbitration, it has been questioned in some quarters with respect to judicial decision-making, most recently by supporters of Judge Sonia Sotomayor in connection with her nomination to the US Supreme Court. See David Brooks (op-ed.), 'The Empathy Issue' in *New York Times*, 29 May 2009, p. A25; Ellen Goodman (op-ed.), 'What's So Bad About Empathy?' in *Boston Globe*, 22 May 2009, p. A15. To some extent, albeit with considerably more intelligence and moderation, the call for empathy echoes many of the slogans in the Critical Legal Studies movement of American academia during the 1980s. For a short history of that movement, see Mark Tushnet, 'Critical Legal Studies: A Political History' in (1991) 100 *Yale LJ* 1515. For a contrasting view that emphasises the deliberative nature of judicial decision-making, see Chris Guthrie *et al.*, 'Blinking on the Bench: How Judges Decide Cases' in (2007) 93 *Cornell L Rev.* 1, and Michael Mustill, 'What Do Judges Do?' in (1995–1996) *Juridisk Tidskrift* 611 (Sweden).

5 Although 'due process' is used more within the United States, 'natural justice' finds favour in the British tradition. In his famous defence of the Dartmouth College charter, Daniel Webster asked rhetorically whether the college trustees 'lost their franchises by "due course and process of law?"'. He continued that

In a cross-border context, the prohibition on bias justifies itself by reference to the very same goal underlying the decision to arbitrate: promoting a level playing field. A commitment to subject future disputes to arbitration usually aims to enhance a relative measure of adjudicatory neutrality, at least when compared with the prospect of the other side's hometown courts. Indeed, the notion that promises are meant to be kept depends in large measure on private arbitration for continuing vigour. Even if speed and economy prove illusory, arbitration can still serve to enhance the perception as well as the reality of procedural fairness, thus promoting respect for the parties' shared *ex ante* expectations at the time of the contract or investment.

In a world of stubbornly heterogeneous legal cultures, each with its own divergent view of proper conduct, elaborating one common ethical plumb line for international arbitration poses special challenges.⁶ In contrast to national legal communities, which tend to adopt relatively formalised paths for appointing judges, the fragmented framework of international arbitration relies on more fluid processes for selecting decision-makers and vetting their integrity. For instance, direct party-nomination of arbitrators coexists with arbitrator selection by institutional appointing authorities;⁷ national court decisions on arbitrator impartiality intersect with analogous rules and decisions of arbitral institutions; and guidelines issued by professional associations are interpreted by scholars and practitioners from disparate procedural traditions.

the law 'hears before it condemns' and 'renders judgment only after trial'. *Trustees of Dartmouth College v. Woodward*, 17 U.S. (4 Wheat.) 518, 581 (1819). The French speak of 'adversarial process' (*procédure contradictoire* or *principe de la contradiction*), and the Germans refer to 'right to a hearing in accordance with law' (*Anspruch auf rechtliches Gehör*). In public international law, bias against foreign investors unable to vindicate rights in a host state's legal system will give rise to claims for '[d]enial of justice'. See Jan Paulsson, *Denial of Justice in International Law* (2005), p. 4.

⁶ A weighted cord used to determine verticality, the plumb line has served as a metaphor for ethical standards since Biblical times, when the prophet Amos spoke of God setting a 'plumb line in the midst of ... Israel' to judge the rectitude of a people found morally warped and in need of correction. Amos 7:8.

⁷ There are several of these institutions, such as the International Chamber of Commerce (ICC), the International Centre for Dispute Resolution (ICDR), the London Court of International Arbitration (LCIA), and the International Centre for the Settlement of Investment Disputes (ICSID).

This hodgepodge of influences serves as a backdrop for both honest and spurious challenges to arbitrators. Some objections will be advanced in good faith, based on genuine concerns about an arbitrator's exercise of independent judgments. In other instances, however, requests to remove arbitrators or to vacate awards represent no more than attempts to derail proceedings or to reverse unwanted decisions.

Cynics sometimes suggest that litigants want fairness much less than they want victory. The two goals need not be incompatible. In many contexts they intersect. What limited empirical research does exist seems to indicate that parties to arbitration place 'fair and just results' high in their pantheon of virtues, regardless of whether, in the heat of battle, they focus more on victory.⁸

Common sense and general experience reinforce this conclusion. In appointing arbitrators, it would be rare indeed for counsel to seek candidates known to be dull or dishonest, admitting their client's case to be so weak that success can come only through trickery or bribes. Rather, fair-mindedness and intelligence remain the most sought after qualities in arbitrators.

II. PROBLEMATIC RELATIONSHIPS AND ATTITUDES

⁸ A study by the Global Center for Dispute Resolution (an affiliate of the American Arbitration Association) found that attorneys and parties to arbitrations rated a 'fair and just result' as the most important element in arbitration, above all other considerations including cost, finality, speed and privacy. See Richard W. Naimark and Stephanie E. Keer, 'International Private Commercial Arbitration: Expectations and Perceptions of Attorneys and Business People' in (2002) 30 *Int'l Bus. L.* 203; see also Richard W. Naimark and Stephanie E. Keer, 'What Do Parties Really Want from International Commercial Arbitration?' in (2002–2003) 57 *Disp. Res. J* 78 (publishing same results). Both prior to the first hearing and after the award, parties to international commercial arbitrations were asked to rank the importance of eight variables: (i) speed; (ii) privacy; (iii) receipt of monetary award; (iv) fair and just result; (v) cost-efficiency; (vi) finality of decision; (vii) arbitrator expertise; and (viii) continuing relationship with opposing party. Claimants and respondents alike ranked 'fair and just result' higher (90 per cent for respondents and 75 per cent for claimants) than any other variable.

(a) *The Basics: Independence and Impartiality*

Arbitrator conflicts of interest usually fall into one of two categories: lack of independence and lack of impartiality. In common usage, independence refers to the absence of improper connections,⁹ while impartiality addresses matters related to prejudgment.¹⁰ The common assumption is that an arbitrator in international disputes must be *both* impartial and independent.¹¹

Lack of independence derives from what might be called problematic relationships between the arbitrator and one party or its lawyer. Often these result from financial dealings (such as business transactions and investments), ties of a sentimental quality (including friendships and family), or links of group identification (for example, shared nationality and professional or social affiliations). Individuals should decline appointment if they have doubts about their ability to be impartial or independent, or if facts exist such as to raise reasonable concerns on either score.

Even if no special relationship or financial link exists with either side, a second category of concerns will arise if an arbitrator appears to have prejudged some matter. An arbitrator might be independent but still be a bigot, with low opinions about people of a particular race, nationality or religion. This second category (often called ‘actual bias’) was illustrated by the English decision

9 The taxonomy is not entirely satisfactory, however. An arbitrator might be ‘independent’ in the sense of not having any financial or personal links, yet still be ‘partial’ to one side because of a friendship (or animosity) with respect to one of the lawyers. The chairman of a three-member arbitral tribunal might sometimes be referred to as ‘the neutral’ even though all three arbitrators, in line with increasingly common practice, would be required to be independent.

10 See generally, the excellent survey by Loretta Malintoppi, ‘Independence, Impartiality, and Duty of Disclosure of Arbitrators’ in Peter Muchlinski *et al.* (eds.), *Oxford Handbook of International Investment Law* (2008), pp. 789, 807.

11 See *IBA Guidelines on Conflicts of Interest in International Arbitration* (2004) General Standard 1, 2, available at www.ibanet.org/Document/Default.aspx?DocumentUId=E2FE5E72-EB14-4BBA-B10D-D33DAFEE8918 (‘IBA Guidelines’).

arising from a maritime accident off the coast of France, between a Portuguese and a Norwegian vessel, submitted to arbitration in London by the two respective ship-owners.¹² During hearings, counsel for one side mentioned a case involving Italians. To which, the arbitrator responded as follows:

Italians are all liars in these cases and will say anything to suit their book. The same thing applies to the Portuguese. But the other side here are Norwegians and in my experience the Norwegians generally are a truthful people. In this case I entirely accept the evidence of the master of the [the Norwegian vessel].

In connection with the application to remove the offending arbitrator, it was argued that a formal award not having yet been rendered, there was no evidence that an ultimate decision against the Portuguese would in fact rest on the biased perspective. Rejecting what might be called an argument too clever by half, the court confirmed that justice must not only be done, but must be seen to be done. The arbitrator was removed.

More subtle examples of prejudgment might include a procedural order that presumes contested facts on which evidence has not been heard. In other instances, an arbitrator might have written an article or delivered a speech taking a firm position on otherwise open questions that remain central and controversial in the dispute.

No magic attaches to this conceptual framework. Independence and impartiality serve merely as intellectual hooks on which to hang analysis with respect to two basic principles

¹² *In re The Owners of the Steamship Catalina and The Owners of the Motor Vessel Norma* [1938] 61 Lloyd's Rep. 360 (Eng.). Thanks to my friend Prof. Loukas Mistelis for correcting the misimpression that it was the Greeks, rather than the Portuguese, who were the liars.

expected of arbitrators.¹³ No arbitrator should have links with either side that provide an economic or emotional stake in the outcome of the case. And no arbitrator should decide a controverted matter prior to hearing evidence and argument.

A third notion, sometimes called ‘neutrality’, generally encompasses both independence and impartiality. This term takes on a special connotation for domestic arbitration within the United States, which traditionally distinguished between ‘neutral’ and ‘non-neutral’ arbitrators.¹⁴ One useful formulation of the type of the independence required of arbitrators might be found in the notion of ‘relative reversibility’ as between the two sides.¹⁵ Under this approach, an arbitrator would be independent as between an Israeli seller and an Egyptian buyer if his predisposition toward one side or the other would not change on reversal of the parties’ nationalities. In that particular context, a French or Swiss arbitrator might be characterised as more neutral than an Israeli or an Egyptian. This does not mean that an Israeli or an Egyptian arbitrator would lack integrity. Rather, a perception might exist that it would be asking too much of either one to judge the dispute.

13 Much of the pioneering work in this field has been done by Catherine Rogers. *See e.g.*, Catherine A. Rogers, *Ethics in International Arbitration* (2009); Catherine A. Rogers, ‘The Ethics of International Arbitrators’ in Lawrence W. Newman and Richard D. Hill (eds.), *The Leading Arbitrators’ Guide to International Arbitration* (2008), p. 621; Catherine A. Rogers, ‘The Vocation of the International Arbitrator’ in (2005) *Am. U Int’l L Rev.* 957. For an Australian perspective on the matter, *see* Samuel Luttrell, *Bias Challenges in International Commercial Arbitration* (2009). For a survey of analogous principles applicable to judges who sit on international tribunals, *see generally*, The Burgh House Principles on the Independence of the International Judiciary (ILA, 2004), available at www.ucl.ac.uk/laws/cict/docs/burgh_final_21204.pdf.

14 *See* Code of Ethics for Arbitrators in Commercial Disputes (2004), note on neutrality, available at www.abanet.org/dispute/commercial_disputes.pdf (‘AAA/ABA Code of Ethics’). The 2004 version establishes a presumption of neutrality unless the parties agree otherwise, in which event the non-neutral individuals will be governed by the tenth set of principles in the Code of Ethics. *Ibid.* Canon X.

15 *See generally*, William W. Park, *Neutrality, Predictability and Economic Cooperation* in (1995) 12 *J Int’l Arb.* 99.

Of course, an arbitrator may deviate from duty through avenues other than prejudgment and inappropriate relationships. The contours of integrity touch on matters as diverse as delegation of tasks,¹⁶ participation in settlement negotiations,¹⁷ and inappropriate interviews with party representatives.¹⁸ Nevertheless, independence and impartiality constitute the core of arbitrator integrity, and continue to be emphasised at professional symposia¹⁹ and in the literature.²⁰

16Normally, arbitral duties should not be delegated. *See* AAA/ABA Code of Ethics, *supra* n. 18 at Canon V(C). *See also* Note from the Secretariat of the ICC Court concerning Appointment of Administrative Secretaries by Arbitral Tribunals in (1995) *ICC Int'l Ct Arb. Bull.* (November), pp. 77, 78, which provides that the work of any secretary (somewhat analogous to the clerk of a US judge) 'must be strictly limited to *administrative tasks*' and that the secretary 'must not influence in any manner whatsoever the decisions of the Arbitral Tribunal'.

17Section 4(d) of the IBA Guidelines on Conflicts of Interest provides, *inter alia*, that before attempting to assist the parties in reaching a settlement, the arbitrator should 'receive an express agreement by the parties that acting in such a manner shall not disqualify the arbitrator from continuing to serve as arbitrator'. *IBA Guidelines*, *supra* n. 15 at s. 4(d). The Guidelines continue, 'Such express agreement shall be considered to be an effective waiver of any potential conflict of interest that may arise from the arbitrator's participation in such process or from information that the arbitrator may learn in the process'. *Ibid.*; *see generally*, Gabrielle Kaufmann-Kohler, 'When Arbitrators Facilitate Settlement: Towards a Transnational Standard' in (2009) *25 Arb. Int'l* 187, adapted from Gabrielle Kaufmann-Kohler, Clayton Utz Lecture at the University of Sydney, 9 October 2007.

18For example, the Chartered Institute of Arbitrators Practice Guidelines No. 16 ('The Interviewing of Prospective Arbitrators') provides in s. 13(4) that a sole arbitrator should not normally be interviewed except by the parties jointly. Practice Guidelines, guideline 16, available at www.ciarb.org/information-and-resources/practice-guidelines-and-protocols/list-of-guidelines-and-protocols.

19*See e.g.*, *ICC Int'l Ct Arb. Bull. (2007 Special Supp.)* (February 2008), a special supplement entitled 'Independence of Arbitrators', with contributions by Louis Epstein ('Arbitrator Independence and Bias: The View of a Corporate In-House Counsel'); Dominique Hascher ('A Comparison between the Independence of State Justice and the Independence of Arbitration'); Ahmed S. El-Kosheiri and Karim Y. Youssef ('The Independence of International Arbitrators: An Arbitrator's Perspective'); Lord Steyn ('England: The Independence and/or Impartiality of Arbitrators in International Commercial Arbitration'); François Terré ('Independence and Arbitrators'); Anne Marie Whitesell ('Independence in ICC Arbitration'); and Otto L.O. de Witt Wijnen ('The IBA Guidelines on Conflicts of Interest in International Arbitration Three Years On').

20*See* essays collected in a special issue on arbitrator bias in *Transnational Dispute Management* (July 2008), available at www.transnational-dispute-management.com/ (subscription required).

(b) *Can Integrity Be Waived?*

One intriguing question relates to the extent that either independence or impartiality may be waived by fully informed litigants. In some circles the answer seems to be a conditional ‘yes’, at least with respect to independence, even if not necessarily so for impartiality. The International Bar Association Guidelines on Conflicts of Interest in International Arbitration (IBA Guidelines) contain a ‘Red List’ of prohibited relationships that bifurcates into waivable and non-waivable relationships. The former include, *inter alia*, an arbitrator who acts for a litigant in the case, or is a member of the same firm as counsel to one side. The latter encompass an arbitrator’s service as director in a corporation that is party to the case or as adviser to his or her appointing party.²¹ Independence thus seems to lend itself to waiver up to the point where the litigant actually becomes judge of its own cause. At that moment the decision-making process may no longer bear the attributes permitting its enforcement as an ‘award’ under relevant statutes and treaties. Although a mother might well referee games among her children, deciding a quarrel between her son and his schoolmate would be a different matter. Likewise, it would be impermissible for an arbitrator to own a majority interest in one of the parties, no matter how much he or she might try to be fair.

A recent case tested the extent to which arbitrator integrity can be waived in an international context.²² A dispute arose over distribution of a Biblical citrus fruit called the *esrog* (or *etrog*), used in connection with the Jewish Harvest festival of Succoth.²³ An American

21 See IBA Guidelines, *supra* n. 15 at Pt II, ss. 1–2. See also discussion *infra*.

22 *Schwartzman v. Harlap*, No. 08 Civ. 4990(BMC), 2009 WL 1009856 (E.D.N.Y. April 13, 2009).

23 The fourth book of Moses (Leviticus 23:40) mentions the fruit of the ‘godly’ or ‘beautiful’ tree, which Jewish tradition interprets to be the *esrog*. The week-long festival of Succoth falls in autumn for the Northern Hemisphere, and memorialises the booths or ‘tabernacles’ used during the 40 years of Hebrew wandering from Egypt after the Exodus.

distributor refused to pay the balance due for imported fruit, complaining that the Israeli grower had circumvented the exclusive distributorship by selling to third parties. The controversy was submitted to arbitration before an Israeli clergyman who found in favour of the grower. The award was presented for enforcement in the United States under the New York Convention.²⁴ The distributor resisted confirmation, arguing that the arbitrator was not independent, due to services rendered to the grower by certifying the orchard's kosher status, which was essential to maintaining the fruit's marketability.

The court rejected the challenge, finding that the distributor knew of the arrangement and thus waived a right to complain. The assumption seems to have been that the right to a fair hearing could be waived, or at the least that objections must be raised in a timely fashion. From a practical perspective this seems reasonable. Otherwise, a litigant might simply hope for a successful outcome, raising the conflict only if things do not end with a happy result. How far this result can be pushed remains open to question. The case concerned lack of independence, not positive prejudice. Although interrelated, independence and impartiality are not the same thing. Prejudgment would seem to impede the very heart of the arbitral process, which presumes a quasi-judicial function of deciding legal claims after weighing evidence and argument. The lack of independence may create an imperfect arbitration, but prejudice renders the process a sham formality, an unnecessary social cost. Although the New York Convention contains no definition of *arbitration*, prejudice seems entirely foreign to the process whose recognition the treaty contemplates.

Nothing prevents enforcement of an arbitrator's decision simply as a matter of contract. However, actors in cross-border commerce seek something more than just a contractual

24 Convention on the Recognition and Enforcement of Foreign Arbitral Awards, opened for signature 10 June 1958, 21 UST 2517, 330 UNTS 38 ('New York Convention'). This convention is also called the 1958 United Nations Arbitration Convention.

framework for arbitration. The New York Convention and its antecedents (the Geneva Convention and Geneva Protocol of 1927 and 1923, respectively) grew from dissatisfaction with contract law alone as a remedy for failure to respect arbitration commitments. The commercial community sought to facilitate enforcement of arbitrators' decisions as *awards*, not simple contracts.²⁵

The legal matrix for such enforcement presumes a minimum level of impartiality in the arbitrator's respect for the parties' right to be heard.²⁶ Likewise, for investor-state arbitration the ICSID Convention requires arbitrators to be persons 'who may be relied upon to exercise independent judgment' and permits challenge of an award for 'departure from a fundamental rule of procedure'.²⁷ Although litigants might waive impartiality as a matter of contract, in so doing they may well remove their dispute from the legal framework applicable to the creature we call arbitration.

Not all agree, however, with such a balance between freedom of contract and arbitral integrity. One of the most thoughtful scholarly commentators argues that ethical questions should resolve themselves into issues of contract interpretation.²⁸ Even if this perspective might

25 At least one respectable current in French legal thinking posits the existence of an independent juridical status for arbitration (*l'ordre juridique arbitral*) that seems to hover somewhere above and beyond what might be called the normal framework for national arbitration law. See Emmanuel Gaillard, *Aspects philosophiques du droit de l'arbitrage international* (2008), originally published in (2007) 329 *Recueil des Cours* (Hague Academy of International Law).

26 New York Convention, Art. V(1)(b) provides for non-recognition when the losing party was 'unable to present his case'. The French text talks about the impossibility of a party 'de faire valoir ses moyens'. Likewise, the Federal Arbitration Act permits vacatur in the event of 'evident partiality' by the arbitrator. 9 USC s. 10(a)(2) (2006).

27 Convention on the Settlement of Investment Disputes between States and Nationals of Other States, arts. 14(1), 52(1)(d), 18 March 1965, 17 UST 1270, 575 UNTS 159 ('ICSID Convention').

28 Alan Scott Rau, 'On Integrity in Private Judging' in (1998) 14 *Arb. Int'l* 115, adapted from Alan Scott Rau, 'Integrity in Private Judging' in (1997) 38 *S Tex. L Rev.* 485. See also *Baravati v. Josephthal, Lyon and Ross, Inc.*, 28 F.3d 704, 709 (7th Cir. 1994), in which Judge Posner suggests that 'short of

prevail in certain jurisdictions, it does not necessarily commend itself as the better view as a policy matter. One remembers words attributed to Talleyrand to the effect that the excessive becomes meaningless: ‘Tout ce qui est excessif devient insignifiant’.

(c) *The Devil in the Detail*

(i) *Clear conflicts*

Most analysis starts with relatively clear models on which most reasonable people agree, and then proceeds from black and white to shades of gray. An arbitrator who says French people exaggerate should not judge a case with a respondent from Paris. And an arbitrator should not become romantically entangled with a lawyer representing one side in the case.²⁹ Equally settled is the proposition that an arbitrator will not be disqualified merely because once, during a mid-morning coffee break at a professional lecture, he chatted with a lawyer appearing before him in a case.

Nuances appear at some point between extremes. The somewhat ambiguous notion of friendship might encompass business associates who occasionally share a meal, as well as confidants who exchange regular calls and visits. In some cases, the shared cup of coffee can become a deeper relationship that results in arbitrator disqualification.

authorizing trial by battle or ordeal, or more doubtfully, by a panel of three monkeys, parties can stipulate to whatever procedures they want to govern the arbitration of their disputes’.

²⁹ For a tale of room sharing by an arbitrator and a lawyer appearing before him in a case, see Richard B. Schmitt, ‘Suite Sharing’ in *Wall Street Journal*, 14 February 1990, p. A1. On two different nights, a video camera caught an arbitrator entering and leaving the hotel suite for one of the lawyers in his case. The attorney claimed that the arbitrator initially stayed with her because she had felt ill and he was concerned for her health. On the second night, said the attorney, the arbitrator was waiting for a lost briefcase that was not found until late evening, by which time he no longer had a room. The concerned attorney thus offered to share her room with him again. *Ibid.*

(ii) *Variations on a theme*

Although some behaviour patterns provide per se evidence of impropriety, other types of conduct take on radically different ethical overtones depending on the circumstances. For example, arbitrators concerned about committing time for distant hearings might build into their terms of appointment provisions to cover days reserved but ultimately not used due to the parties' decision to cancel without adequate notice. In some instances, a retainer might be requested to cover such an eventuality. If properly disclosed to all parties and requested prior to accepting the time commitment, such an arrangement might not pose any problem.³⁰ However, a retainer paid by only one party, and not revealed to the other side, might well be seen as a bribe, and understandably so.³¹

More subtle factors can also colour perceptions and evaluations on conflicts of interest. Was a gap in the *curriculum vitae* intentional or inadvertent?³² Was the arbitrator's previous consulting work for one of the parties significant?³³ Does a former law firm affiliation create a perception of continuing links? The appreciation of a conflict might vary depending on whether it is expressed in a positive or a negative fashion. Is an 'independent' arbitrator the same as one who is 'not biased' toward either side?

30See e.g., *K/S Norjarl A/S v. Hyundai Heavy Indus. Co.* [1991] 1 Lloyd's Rep. 524 (CA) (Eng.) (holding the arbitrators did not misconduct themselves in seeking security for remuneration with respect to 12 weeks of hearings scheduled for two years in the future).

31See e.g., Lawrence F. Ebb, 'A Tale of Three Cities: Arbitrator Misconduct by Abuse of Retainer and Commitment Fee Arrangements' in (1992) 3 *Am. Rev. Int'l Arb.* 177, 181–90 (discussing *State of Israel v. Desert Exploration*), as reprinted in W. Michael Reisman, W. Laurence Craig, William W. Park and Jan Paulsson, *International Commercial Arbitration* (1997), p. 603.

32See *AT&T Corp. v. Saudi Cable Co.* [2000] 2 Lloyd's Rep. 127, 137 (CA) (Eng.), available at 2000 WL 571190.

33See *Commonwealth Coatings Corp. v. Cont'l Cas. Co.*, 393 U.S. 145 (1968). Compare the competing approaches of Justices Black (requiring disclosure of any relationship), White (calling for scrutiny only of non-trivial links) and Fortas (focusing on actual bias).

Often it will be important whether a lawyer serving as an arbitrator practices in partnership with a firm whose other members represent affiliates of the litigants. On occasion, however, an arbitrator may be tainted even without the status of employee or partner. One Paris Court of Appeal judgment addressed a situation in which a lawyer with the Paris office of a large multinational law firm had failed, apparently by simple inadvertence, to disclose all links between his firm and one of the parties.³⁴ Although neither a partner nor associate (but simply ‘of counsel’) to the law firm, the lawyer was found to be constitutionally connected (*structurellement lié*) with the Paris office to an extent requiring attribution of the firm’s conflicts.³⁵

A general standard of independence usually takes meaning only as applied to specific cases, some of which resist facile analysis. Should an arbitrator be disqualified if he or she sits on the board of a financial institution that manages pension funds holding shares of affiliates of one of the parties? If so, does it matter how large the institution, or how sizeable the ownership of interest might be in proportion to the entire portfolio?

If it seems obvious that an arbitrator should not sit when he or she represents one of the parties, does the same rule apply when his firm represented an affiliate in an unconnected matter five years ago? What about one year ago? Or ten? If it seems obvious that an arbitrator should not be having a romance with a lawyer for one of the parties, the same conclusion will not necessarily be self-evident with respect to a witness with whom a good friendship existed during university days. In determining when a professional acquaintance becomes a disqualifying

³⁴See *La SA JandP Avax SA v. Société Tecnimont SPA*, Cour d’appel Paris, 1e ch., sec. C, 12 February 2009, (2009) *Rev. Arb.* 186, note Clay.

³⁵The award was vacated under art. 1502(2) of the French Code de procédure civile, providing for annulment when an arbitral tribunal was not properly constituted (*tribunal irrégulièrement composé*). The International Chamber of Commerce Rules of Arbitration (ICC Rules) applicable to the particular case require independence of all arbitrators.

relationship, the devil will be very much in the detail of how regularly the two might dine together.

Should national origin matter? Should it matter that an arbitrator is an American of Korean ancestry presiding in a dispute between a Korean claimant and a Japanese respondent?³⁶ And what about religion? In a domestic commercial arbitration, one would not normally expect an arbitrator being challenged for being Muslim or Hindu.³⁷ Would the same calm insouciance toward religious affiliation obtain with respect to arbitration of a border dispute between Pakistan and India?

Likewise, the very existence of professional expertise can present an ethical conundrum. If a scholar has expressed a firm opinion on a narrow and controverted point on which the case hangs, she may not inspire confidence in the party that received the rough side of the academic analysis. However, learned professionals do (and should) write treatises sharing their knowledge. A professor of contract law at a US law school would not normally be disqualified for having

³⁶See generally, Ilhyung Lee, 'Practice and Predicament: the Nationality of the International Arbitrator' in (2008) 31 *Fordham Int'l LJ* 603.

³⁷The obverse might be less certain, however. The High Court of London has sustained a challenge to an arbitrator because he was not Muslim. An arbitration clause in a joint venture between two Muslim businessmen provided for a tribunal drawn exclusively from the Ismaili community, a branch of Shi'a Islam led by Aga Khan. One side resisted the other's attempt to appoint a retired English judge who was not Ismaili. The party seeking to confirm the appointment argued that to bar non-Muslims would constitute religious discrimination in violation of English law. The court rejected that argument and upheld the constitution of an all-Ismaili tribunal. See *Nuridin Jivraj v. Sadruddin Hashwani* [2009] EWHC (Comm) 1364 (Eng.). This result accords with the way many courts treat proceedings before a *Beth Din* (court of Jewish law) when all parties have accepted its jurisdiction. See e.g., *Zeiler v. Deitsch*, 500 F.3d 157 (2d Cir. 2007) (business partnership); *Meshel v. Ohev Sholom Talmud Torah*, 869 A.2d 343 (D.C. 2005) (bylaws of Jewish congregation); *Avitzur v. Avitzur*, 108 N.E.2d 136 (N.Y. 1983) (prenuptial agreement). See generally, Michael C. Grossman, 'Is This Arbitration?: Religious Tribunals, Judicial Review and Due Process' in (2007) 107 *Colum. L. Rev.* 169; Ginnie Fried, 'The Collision of Church and State: Primer to Beth Din Arbitration and the New York Secular Courts' in (2004) 31 *Fordham Urb. LJ* 633.

written about ‘offer and acceptance’. It would be a shame to exclude from service those who really know something, leaving arbitration only to the ignorant.

(d) The Parties’ Role in Arbitrator Selection

To promote confidence in the international arbitral process, party input into the selection of arbitrators has long been common practice. Even limited interview of candidates by counsel has been allowed, at least with safeguards to avoid discussion of the merits of the case.³⁸ Rightly or wrongly, litigants often perceive a benefit in direct selection of a tribunal, rather than leaving the choice entirely to an institution. By vetting a proposed arbitrator, the party may feel more comfortable that the case will be decided by someone who is skilled, fair, and perhaps even smart.

Those unfamiliar with international arbitration sometimes express surprise at the degree of party involvement in the selection process, suggesting that it may inject a corrupting influence on the independence of arbitrators. Yet the justification for a heightened party participation will be evident after a moment of mature reflection on the difference between national and international proceedings.

In a relatively homogeneous and integrated juridical environment, the individuals selected as judges (or at an earlier stage, the principal candidates for judgeships) will be well known to the other members of the legal profession (as in England and the United States), or will have been selected by nationally administered examination, as in countries following the French

³⁸See generally, Practice Guidelines, guideline 16, *supra* n. 22.

model.³⁹ They will likely know each other, directly or indirectly, through university, court appearances, or professional associations. Shifting from selection of judges to choice of arbitrators, within a single-country framework, a national institution may well inspire some measure of analogous confidence as an appointing authority, as for example the American Arbitration Association generally commands in the United States.

By contrast, if an American company has a dispute with the Chinese government, the two sides may not be equally comfortable with any single appointing authority framework. The party from the United States may like the American Arbitration Association, while the Chinese may favour the China International Economic and Trade Arbitration Commission (CIETAC). Even venerable institutions of long standing, such as the International Chamber of Commerce (ICC) or the London Court of International Arbitration (LCIA), may be suspect to some observers as dominated by interests and traditions of industrialised nations.⁴⁰

In such circumstances, the task of constructing a mutually acceptable arbitral tribunal would normally be facilitated by allowing each side to appoint an arbitrator, and having the two party-nominated arbitrators choose the third member of the tribunal. Such party participation democratises the process, serving to foster trust that at least one person on the tribunal (the party's nominee) will monitor the procedural integrity of the arbitration.⁴¹

³⁹French magistrats pursue civil service careers following a competitive examination and study at the Ecole Nationale de la Magistrature. *See generally*, John Bell, 'Principles and Methods of Judicial Selection in France' in (1988) 61 *S Cal. L Rev.* 1757.

⁴⁰The perception of such institutions as too 'pro-Western' explains much of the impetus behind the United Nations Conference on International Trade Law (UNCITRAL) Arbitration Rules. Some organisations are non-national in name only. For example, the International Centre for Dispute Resolution is based in New York and affiliated with the American Arbitration Association.

⁴¹For some institutions, such as the International Chamber of Commerce Court of Arbitration, parties technically are permitted only to 'nominate' an arbitrator, with the actual appointment authority falling to the ICC Court, which in essence can exercise a veto over a clearly unqualified nominee. International Chamber of Commerce Court of Arbitration Rules, art. 7(4).

Party participation in the constitution of a tribunal means that each side will want to be sure that its nominee (and the presiding arbitrator if possible) will be free of doctrinal predispositions that would adversely affect its case. A company whose assets have just been expropriated will not be keen on a tribunal dominated by a professor who has written a book supporting uncompensated nationalisation. Likewise, the host state will not want someone who has taken the position that national welfare must take a back seat to profit maximisation for the foreign investor.

In practice, the process of evaluating ideological conflicts may shift from avoiding the ‘wrong’ arbitrator to jockeying for the ‘best’ arbitrator. Even if a litigant knows that an arbitrator cannot be in its pocket, the litigant may, understandably, still hope to appoint someone who falls into its corner doctrinally.⁴² Thus, rejection of the left-wing professor as tribunal chairman may become an effort to nominate a strong capitalist, with traditional views on ‘prompt, adequate and effective’ compensation.⁴³ The risk in such excessive wrangling, of course, is that the selection process becomes unworkable, a bit like what happens when a schoolchild tries to sharpen a pencil to an excessively fine point.

The game can become even more complex with respect to procedural matters. For instance, a party hoping to avoid extensive document production may prefer a French professor over an American litigator, given that US style ‘discovery’ (including requests to produce

42The late Sir Michael Kerr, a leading light of the English bar during the latter half of the twentieth century, once playfully recounted to the author advice he had received from a senior colleague who learned of his nomination as a party-appointed arbitrator. ‘My boy’, said the older man, ‘steer a middle course between too much and too little independence’.

43 The doctrine of ‘prompt, adequate, and effective’ compensation was first introduced by Secretary of State Cordell Hull in his letter to the Ambassador of Mexico requesting compensation for expropriation of property of American nationals. For a reprint of the letter, *see* Green Haywood Hackworth, *Digest of International Law* (1942), vol. 3, p. 659.

extensive documentation that may be adverse to one's own arguments) has traditionally been foreign to the Continental legal system.⁴⁴

Party input into the arbitrator selection process need not impinge on arbitrator integrity. Current arbitration rules and canons of ethics point to a consensus that now presumes independence and impartiality as the norm for all arbitrators (not just the chair) on a three-member tribunal, notwithstanding an assumption that each side will nominate an arbitrator. This does not mean, however, that tension never exists between the value of independence and the parties' desire for an advocate on the tribunal. In the United States, it was the case until recently that party-appointed arbitrators were presumed *not* to be neutral.⁴⁵ Moreover, scepticism about the merits of neutrality for party-appointed arbitrators has made a revival in some scholarly writing,⁴⁶ as well as in the emerging protocols for arbitration pursuant to income tax treaties.⁴⁷

44For a European comparison of English and Swiss document production, see Arielle Elan Visson, *Droit à la production de pièces et discovery: Droit fédéral, droits cantonaux de Vaud, Genève, Zürich et droit anglais* (1997) (Switz.).

45See AAA/ABA Code of Ethics, *supra* n. 8, preamble; see also, Stephen G. Yusem, 'Comparing the Original with the Revised American Bar Association-American Arbitration Association Code of Ethics for Arbitrators in Commercial Disputes' in *Metropolitan Corp. Couns.* (July 2004), pp. 38, 38–39, 64 ('the judiciary has generally supported the concept of non-neutrality both before and after the adoption of the original Code. The original Code assumed that the business community desired and expected non-neutrality; however, the modern rules of the major institutional ADR providers require neutrality for party-appointed arbitrators' (citations omitted)).

46 See Tony Cole, *Authority and Contemporary International Arbitration*, 70 Louisiana Law Rev. 801 (2010), arguing that party-appointed arbitrators should 'see themselves as the party's representative on the panel'. Prof. Cole suggests that such partisan behaviour will enhance understanding of the nominating party's views, but will not prevent the arbitrator from being independent and impartial. *Ibid.*

47Model Tax Convention on Income and Capital, Art. 25(5) (OECD, 2008). Still in its infancy, tax treaty arbitration has not yet evolved into a system in which all arbitrators are genuinely independent. Although the new treaties contain a general prohibition on presiding arbitrators of the same nationality of either country, governments have not been willing to provide specific guidelines for independence of the arbitrators appointed by the two disputing nations, each of which may appoint government officials. See recent protocols for tax treaty arbitration concluded by the United States with Belgium, Canada and Germany.

Ambivalence about arbitrator independence and impartiality seems to have been particularly marked in public international arbitration. More than a century ago, the US Secretary of State lamented that arbitrators in state-to-state disputes tended to see themselves as diplomats rather than as judicial decision-makers looking to the law and the facts. In a speech given in April 1907, Secretary of State Elihu Root opined as follows:

It has seemed to me that the great obstacle to the universal adoption of arbitration is not the unwillingness of civilized nations to submit their disputes to the decision of an impartial tribunal; it is rather an apprehension that the tribunal selected will not be impartial.⁴⁸

Similar sentiments were included the following month in his instructions to the American delegates to the Second Hague Conference that revised the status for the Permanent Court of Arbitration.⁴⁹

III. NEW FRONTIERS

IRS.gov, Mandatory Tax Treaty Arbitration, available at www.irs.gov/businesses/international/article/0,,id=201209,00.html.

⁴⁸Robert Erskine Ely (ed.), *Proceedings of the National Arbitration and Peace Congress* (1907), p. 43. Secretary of State Root then quotes Lord Salisbury and goes on to say: ‘The essential fact which supports that feeling, is that arbitrators too often act diplomatically rather than judicially; they consider themselves as belonging to diplomacy rather than to jurisprudence; they measure their responsibility and their duty by the traditions, the sentiments and the sense of honorable obligation which have grown up in the centuries of diplomatic intercourse, rather than by the traditions, the sentiments and the sense of honorable obligation which characterize the judicial departments of civilized nations’. *Ibid.* p. 44.

⁴⁹Comments by Elihu Root, S. Doc. No. 444 10–11, 1128, 1135 (60th Sess. 1907), reprinted in John Hay and Elihu Root, *Instructions to the American Delegates to the Hague Conferences, 1899 and 1907* (World Peace Foundation Pamphlet Series, 1913), vol. 3, no. 4, pp. 20, 22–23. The Permanent Court of Arbitration had been established eight years earlier, in 1899, by the First Hague Peace Conference. *See also* Elihu Root, *Instructions to the American Delegates to the Hague Conference, 1907*, in James Brown Scott, *The Hague Peace Conferences of 1899 and 1907* (1909), vol. 2, pp. 181, 191.

(a) *Issue Conflict and Role Confusion*

Among the new categories for possible conflicts that continue to suggest themselves, increasing concern has been expressed with respect to ‘issue conflict’ and its sibling, ‘role confusion’. Each represents a special form of prejudgment.

On occasion, an arbitrator must address, in the context of an arbitration, the very same issue presented to him or his law firm as advocate in another case, or to himself as scholar in academic writings. It is not difficult to see why such situations might compromise the integrity of the arbitral process. The arbitrator might be tempted, even subconsciously, to add a sentence to an award that could later be cited in another case. Such an *arrière pensée* might lead to disparaging or approving some legal authority or argument regularly presented in similar disputes,⁵⁰ and thus intended to persuade in a different matter where the arbitrator’s firm acts as counsel.

The flip-side of the coin might also present itself, with an arbitrator influenced by his or her position while acting as counsel in another case. This difficulty was encountered in a treaty-based investment proceeding heard in the Netherlands, where a Dutch court gave an individual 10 days to decide whether to resign as arbitrator or as counsel.⁵¹ The judicial reasoning rested on

50 For example, investor–state cases routinely implicate the shareholders’ right to bring derivative claims on behalf of corporations in which they own stock. See *Barcelona Traction, Light and Power Co. (Belgium v. Spain, Second Phase)* [1970] ICJ 3 (5 February), available at 1970 WL 1 (ICJ).

51 See A. Marriott, ‘The Arbitrator is Counsel’ in *Transnat’l Disp. Mgmt* (December 2006), available at www.transnational-dispute-management.com/ (subscription required). The well-known French jurist Emmanuel Gaillard, sitting as arbitrator in a case pitting Telekom Malaysia against Ghana, had been advising an Italian construction consortium (RFCC) that sought to annul an earlier ICSID award rejecting claims against Morocco. On 18 October 2004, the Hague District Court reasoned that Emmanuel Gaillard, in his role as counsel in RFCC/Morocco, would advocate the invalidity of that award, on which Ghana relied for its defence in the *Telekom Malaysia* matter. As arbitrator, Gaillard would be required to remain

the specific facts of the case at bar, and created no automatic presumption of bias simply because the same individual might serve as arbitrator in one case and counsel in another.

Other wrinkles on this theme come from the world of sports. In one recent case, the cyclist Floyd Landis challenged an arbitral award upholding a doping disqualification for use of synthetic testosterone in the 2006 Tour de France. The Lausanne-based Court of Arbitration for Sport/Tribunal Arbitral du Sport (CAS/TAS) had convened the arbitral tribunal to review a ban imposed by the US Anti-Doping Agency.⁵²

In September 2008, Landis moved to challenge the decision in a US federal court in California, contending that the arbitral tribunal had been tainted by conflicts of interest.⁵³ The gist of the argument seems to be that the arbitrators came from a limited pool that often filled rotating functions between arbitrator and advocate, allegedly prone to rule favourably for each other.⁵⁴

open-minded towards the validity of the earlier award. Gaillard chose to resign as counsel rather than as arbitrator. *Ibid.*

⁵²The CAS/TAS panel was comprised of a multinational tribunal including David Williams, Jan Paulsson and David Rivkin. *Landis v. US Anti-Doping Agency*, CAS 2007/A/1394 (Ct Arb. Sport 2008), available at [www.tas-](http://www.tas-cas.org/d2wfiles/document/1418/5048/0/Award%20Final%20Landis%20(2008.06.30).pdf)

[cas.org/d2wfiles/document/1418/5048/0/Award%20Final%20Landis%20\(2008.06.30\).pdf](http://www.tas-cas.org/d2wfiles/document/1418/5048/0/Award%20Final%20Landis%20(2008.06.30).pdf).

⁵³Mr Landis filed a Motion to Vacate Arbitration Award in the US District Court for the Central District of California. The case was ultimately settled with prejudice on 4 December 2008. Landis moved to vacate on the basis of the Federal Arbitration Act, s. 10(a)(2) (evidential partiality or corruption) and New York Convention, Art. V(1)(a) (invalid arbitration agreement), (d) (improper composition of the tribunal) and (2)(b) (violation of public policy). Motion to Vacate Arbitration Award and Demand for Jury Trial, *Landis v. US Anti-Doping Agency*, No. CV 08-06330 (C.D. Cal. 25 September 2008).

⁵⁴The motion alleges, ‘these arbitrators constantly find themselves changing hats, arbitrator one day, litigant the next’. *Ibid.* 27. As illustration, the motion recites that David Rivkin presided over a CAS/TAS panel considering an action against Austrian skiers in which Mr Paulsson represented the IOC, with the result (according to the motion) that the arbitrator appointed by the Anti-Doping Agency (David Rivkin) was sitting in judgment of the arbitrator appointed by Mr Landis (Jan Paulsson). *Ibid.* 24. The motion also recites that David Rivkin represented an affiliate of Occidental Petroleum in an arbitration in which the same David Williams served as arbitrator. *Ibid.* 27.

The independence of the CAS/TAS itself has not always been free from doubt. In its early days, the CAS/TAS was challenged following a 1992 incident implicating a German equestrian whose horse had ingested a prohibited substance. A challenge to the ban was brought before Switzerland's highest court, the Tribunal fédéral in Lausanne, which was asked to determine whether the decision was in fact an arbitral award in the sense of the Swiss federal and cantonal statutory legal framework for arbitration.⁵⁵ Although not denying the validity of the decision in the instant case, the Tribunal fédéral drew attention to the numerous then-existing links between the CAS/TAS and the International Olympic Committee (IOC), which could cause apprehension that the independence of the CAS/TAS would be weakened in the event the IOC stood before it as a party to proceedings.⁵⁶

In response to the hesitation expressed in this decision, a new supervisory body was created to insulate the CAS/TAS from the influence of the IOC.⁵⁷ This new structure seems to have passed muster, at least in the eyes of the Tribunal fédéral.⁵⁸

55 *Elmar Gundel v. Fédération internationale d'équitation*, Recueil Officiel Tribunal fédéral Suisse, 15 March 1993, 119 Recueil Officiel des Arrêts du Tribunal fédéral [ATF] II 271 (Switz.), extract reprinted in (1986–1998) Recueil des sentences du TAS Digest of CAS Awards 561 (Matthieu Reeb (ed.), 1998); see Jan Paulsson, 'The Swiss Federal Tribunal Recognises the Finality of Arbitral Awards relating to Sports Disciplinary Sanctions Rendered by the IOC's Court of Arbitration for Sports' in *Int'l Arb. Rep.* (October 1993), p. 12.

56 One scholar described this decision as 'oui, mais' ('yes, but'). Antonio Rigozzi, *L'arbitrage international en matière de sport* s. 523 (2005), p. 274.

57 The entity is called the International Council of Arbitration for Sport (ICAS) in English and Conseil international pour l'arbitrage en matière de sport (CIAS) in French. For the operation of the ICAS/CIAS, see generally, Gabrielle Kaufmann-Kohler, *Arbitration at the Olympics* (2001).

58 See e.g., *Lazutina and Danilova v. IOC, FIS and CAS*, Tribunal fédéral Suisse, 27 May 2003, 129 ATF III 445 (Switz.) (concerning members of the Russian women's ski team). See also, commentary in Rigozzi, *supra* n. 60 at ss. 537–551, pp. 279–287.

(b) Institutional Bias and Professional Affiliation

To some extent, concerns over issue conflict and role confusion intersect with what is sometimes called ‘institutional bias’. A particular arbitral institution might be perceived as tending to appoint arbitrators likely to favour one category of litigants over others. For example, in a consumer debt action, arbitrators with long affiliations to banks and lending institutions might not inspire confidence in borrowers. Or, in a dispute over mismanagement of an investment account, an arbitrator who worked for a large financial institution might create an understandable apprehension of being predisposed to favour the brokerage house.⁵⁹

A somewhat related charge is made that arbitrators may have incentives to decide in favour of claimants in order to increase their prospects of reappointment. For example, one author suggests that ‘as merchants of adjudicative services, arbitrators have a financial stake in furthering [arbitration’s] appeal to claimants’, which results in an ‘apprehension of bias in favour of allowing claims and awarding damages against governments’.⁶⁰

Of course, individuals who supplement their incomes as arbitrators are not immune from temptations to greed and bias to which humanity has always been heir. Each arbitrator should be conscious of the risk that he or she may fall prey to astigmatic perspectives. The beginning of wisdom often lies in a healthy fear of latent bias.

59 Ironically, the rise of consumer and employment arbitration within the United States derives in some measure from a mirror image concern over civil juries being predisposed toward the ‘little guy’ as represented by the customer or the worker. For expressions of concern from someone who questions the tradition of ‘mandatory’ arbitration in the United States, see Jean R. Sternlight, ‘Panacea or Corporate Tool? Debunking the Supreme Court’s Preference for Binding Arbitration’ in (1996) 74 *Wash. ULQ* 637, and Jean R. Sternlight, ‘In Defense of Mandatory Binding Arbitration (If Imposed on the Company)’ in (2007) 8 *Nev. LJ* 82.

60Gus Van Harten, *Investment Treaty Arbitration and Public Law* (2007), pp. 152–153. Van Harten then goes on to state his view that arbitrators do not satisfy the requisite standard of ‘independence’. *Ibid.*

Nevertheless, no evidence supports the proposition that the arbitral system as it now exists provides incentives to produce inaccurate decisions that favour either claimants or respondents, or even that such incentives actually exist. Common sense tells us that the big losers would be none other than professional arbitrators themselves if the process did not inspire general confidence. Although concern may be justified against certain types of arbitration, broad theories of ‘arbitrator incentives’ remain difficult to support in logic or in practice, particularly for cross-border transactions where the principal motivation to arbitrate lies in apprehension about potential antforeign prejudice in national courts.⁶¹

Where necessary, dispute resolution systems can implement mechanisms to promote the balanced composition of a tribunal.⁶² For example, US securities arbitration has understandably been concerned that the majority of a three-member tribunal should not be drawn from the ranks of lawyers who make their living representing financial advisers. Consequently, it has long been the practice to identify ‘public’ as opposed to ‘industry’ arbitrators, and to make sure that the latter do not predominate in any arbitral tribunal.⁶³ Analogous issues arise in employment arbitration, although the ways to assuage the concern are not yet that clearly identified.⁶⁴

61One study found evidence that in federal civil actions in the United States, foreigners actually fare better than domestic parties. The explanation for this counter-intuitive finding may well lie in the fear of litigation bias that causes foreigners to continue to final judgment only if they have particularly strong cases. *See* Kevin Clermont and Theodore Eisenberg, ‘Xenophilia in American Courts’ in (1996) 109 *Harv. L Rev.* 1120.

62In response to a lawsuit brought by the Minnesota Attorney General, at least one provider of arbitration services recently decided not to supervise consumer arbitration. *See* Minnesota Attorney General, Press Release, ‘National arbitration forum barred from credit card and consumer arbitrations under agreement with Attorney General Swanson’, 20 July 2009, available at www.ag.state.mn.us/Consumer/PressRelease/090720NationalArbitrationAgremnt.asp. The complaint asserted that the arbitral institution had impermissible links with debt collection services. *Ibid.*

63In the United States, many of these cases fall to be decided under the auspices of the Financial Industry Regulatory Authority (FINRA), a self-regulatory body that in 2007 consolidated the dispute resolution for both the National Association of Securities Dealers (NASD) and the New York Stock Exchange. FINRA (NASD) Rules, rule 12402 provides in pertinent part: ‘If the panel consists of one arbitrator, the arbitrator

(c) Repeat Players

Another critique of arbitration that dovetails into those mentioned above arises with respect to so-called ‘repeat players’ who might be appointed several times by the same party or law firm. Although some professional guidelines address the matter,⁶⁵ greater clarity might well be in order.⁶⁶

will be a public arbitrator selected from the public chairperson roster, unless the parties agree in writing otherwise. If the panel consists of three arbitrators, one will be a non-public arbitrator and two will be public arbitrators, one of whom will be selected from the public chairperson roster, unless the parties agree in writing otherwise’. *FINRA Rules* (2008), rule 12402, available at <http://finra.complinet.com/finra/> (search for rule number in search box). On 9 June 2008, FINRA amended the definition of a ‘public’ arbitrator under NASD Rules, rules 12100(u) and 13100(u), as set forth in the Code of Arbitration Procedure for Customer Disputes and the Code of Arbitration Procedure for Industry Disputes. The amendment adds an annual revenue limitation to the definition of ‘public’ arbitrator in order to exclude from that category of individuals with a direct or indirect connection to the securities industry. For example, lawyers or accountants seeking to preside over FINRA arbitration disputes may not derive 10 per cent or more of their annual revenue from financial institutions, or devote 20 per cent or more of their work to clients who are brokers or dealers. *Ibid.* rules 12100(u), 13100(u).

⁶⁴See e.g., *Cole v. Burns International Security Services*, 105 F.3d 1465 (D.C. Cir. 1997), in which Chief Judge Harry Edwards understandably held that an employee alleging discrimination cannot be subject to a *de facto* bar in the vindication of statutory rights by virtue of inability to pay the arbitrator’s fee.

However, the employer’s payment of arbitrators’ fees may itself raise other concerns. Mindful of the proverb that ‘he who pays the piper calls the tune’, some observers wonder whether an arbitral process does not become distorted if one industry group covers all of the costs. See also, the discussion of arbitrator neutrality in *Armendariz v. Foundation Health Psychare Services*, 6 P.3d 669, 693 (Cal. 2000), another case concerning arbitration with respect to contracts of employment.

⁶⁵The IBA Guidelines include the ‘Orange List’ of situations that may, depending on the facts of the case, give rise to ‘justifiable doubts’ about an arbitrator’s independence or impartiality. IBA Guidelines, *supra* n. 15 at Pt II, s. 3.13. That provision describes an arbitrator who ‘has within the past three years been appointed as arbitrator on two or more occasions by one of the parties or an affiliate of one of the parties’. *Ibid.*

⁶⁶See generally, Fatima-Zahra Slaoui, ‘The Rising Issue of “Repeat Arbitrators”: A Call for Clarification’ in (2009) 25 *Arb. Int’l* 103.

The notion of ‘repeat player’ has a somewhat chameleon-like character that may lead to confusion. One concern relates to individuals who change functions in the arbitral process, serving one day as advocate and another as arbitrator, thus arguably sitting in judgment of each other’s clients.⁶⁷ Another relates to individuals appointed on several occasions by the same company or industry group. For example, in disputes between insurance companies and policyholders, a barrister with a long history of acting on behalf of insurers might regularly be named by insurers. These special situations remain quite distinct from the understandable practice by which experienced individuals serve regularly in commercial and investment disputes, sometimes nominated by claimant, sometimes by respondent, and sometimes as chair. Much can be said on behalf of the ‘professional arbitrator’ who serves repeatedly, albeit in different types of cases. There may be some truth to the oft-repeated assertion that arbitrators want to see cases decided in favour of the parties which appointed them.

Usually, however, an even stronger incentive exists to safeguard professional status, particularly with peers. Individuals who serve as arbitrators care deeply about the respect of their colleagues, for reasons both personal and professional. Doing a good job builds a positive reputation. Few enticements to good behaviour are stronger for those who sit regularly as arbitrators than a colleague’s appreciation of one’s ability and integrity.⁶⁸

(d) Duty to Investigate

⁶⁷See discussion *supra* of *Floyd Landis v. US Anti-Doping*.

⁶⁸On the general comportment of who might be sometimes called elite arbitrators, see Jan Paulsson, ‘Ethics, Elitism, Eligibility’ in (1997) *J Int’l Arb.* (December) 13. On the profiles of those chosen to serve as arbitrators in international disputes, see Yves Dezalay and Bryant G. Garth, *Dealing in Virtue: International Commercial Arbitration and the Construction of a Transnational Legal Order* (1996).

Among the new frontiers being addressed by judicial decisions, few are more intellectually challenging than the matter of an arbitrator's duty to investigate. It has long been common coin of conflicts analysis that arbitrators must disclose significant relationships that might call into question their independence. What happens, however, when the arbitrator knows of no relevant relationships? Must he or she go one step further and investigate possible conflicts? Must arbitrators actively look for trouble?

The answer, perhaps unsatisfying to those who seek hard and fast rules, must be 'sometimes'. In a recent US case, an appellate court stopped short of imposing a general duty to investigate, limiting its holding to situations in which the arbitrator had reason to believe that some conflict might exist.⁶⁹ The case confirmed vacatur of a commercial award for 'evident partiality' (the relevant standard under the Federal Arbitration Act) because the challenged arbitrator had failed to investigate possible business transactions that might have affected his independence.⁷⁰

The facts of the case merit close scrutiny. A dispute between a Turkish company and an American corporation led to arbitration in which the presiding arbitrator learned of a potential conflict that was disclosed by email, with no objection by either side.⁷¹ After the arbitral tribunal determined liability in favour of the American party, the proceedings continued into the damages phase. It was then discovered that the challenged arbitrator's company had been involved in a relatively small transaction (approximately US\$275,000) with the entity that acquired the American party. On the arbitrator's refusal to recuse himself, the Turkish side brought an action to vacate the award on liability. The tribunal chairman was president and CEO of what the

⁶⁹See *Applied Indus. Materials Corp. v. Ovalar Makine Ticaret Ve Sanayi, AS*, 492 F.3d 132 (2d Cir. 2007).

⁷⁰*Ibid.* 136, 139.

⁷¹*Ibid.* 134–135.

reviewing court described as ‘a multi-billion dollar company with 50 offices in 30 countries’.⁷² An affiliate of that group apparently had a relatively small business transaction with a company related to the American side. The chairman had earlier informed the parties of the negotiations with that entity, but did not reveal that at a later time a contract had been actually concluded. The court was not impressed by the arbitrator’s explanation that a ‘Chinese Wall’ had been erected between himself and the potential conflict.⁷³

The appellate decision noted that the lower court had cited both the American Arbitration Association/American Bar Association Code of Ethics for Arbitrators in Commercial Disputes (AAA/ABA Code of Ethics) and the IBA Guidelines.⁷⁴ To the thoughtful observer, this provides an illustration of the trend towards cross-pollination of ethical standards in international arbitration, with national courts looking to professional guidelines just as arbitral institutions look to judicial decisions.

Analogies are not perfect, of course, which is why they are simply analogies. Judges might look to professional guidelines as a way to measure arbitrators with their own ruler. And arbitral institutions might look to judicially created rules as benchmarks that will be applied by reviewing courts. In either instance, however, the result will be a convergence of standards.

IV. CHALLENGES IN INVESTOR–STATE ARBITRATION

(a) The Paradigm Shift

Students of history remember that claims related to mistreatment of a foreign investor traditionally were subject either to the home court jurisdiction of the expropriating country

⁷² *Ibid.* 135.

⁷³ *Ibid.* 138–139.

⁷⁴ *Ibid.* 136.

or to the ‘gunboat diplomacy’ of the investor state’s political and military influence.⁷⁵ In some instances, arbitration triggered by diplomatic pressure led to significant and controversial debates on legal theories about state responsibility.⁷⁶

In its early days, investor–state arbitration was largely a matter of contract,⁷⁷ with concession agreements serving as the foundation for arbitrators’ power to hear investor claims

75Although the legal use of force is now more circumscribed as a tool of foreign policy, *see* UN Charter, Art. 51, the reality of military influence on international economic relations has not disappeared.

76For example, the *Tinoco* case (named for General Federico Tinoco, a Costa Rican dictator who ruled between 1917 and 1919 after overthrowing that country’s legitimate government) led to the elaboration of the ‘odious debt’ doctrine, which was revived in the context of Iraqi commitments contracted during the regime of Saddam Hussein. An award by William Howard Taft (who served as both President of the United States and Chief Justice of the US Supreme Court) upheld state succession with respect to governmental commitments (loans to the Royal Bank of Canada) but suggested that illegitimate obligations of an illegitimate government may nevertheless fail to bind following the downfall of the illegitimate ruler. *Tinoco (Great Britain v. Costa Rica)* (1923) 1 R Int’l Arb. Awards 369, reprinted in 18 *Am. J Int’l L* 147 (1924); *see also*, Lee C. Buchheit *et al.*, ‘The Dilemma of Odious Debts’ in (2007) 56 *Duke LJ* 1201, 1261 (suggesting that as a putative doctrine of international law, had it flown at all, ‘odious debts’ would have flown very low, ‘far beneath the level of near-universal consensus required to make it a binding norm of international law’); Tai-Heng Cheng, ‘Renegotiating the Odious Debt Doctrine’ in (2007) 70 *Law and Contemp. Probs.* 7; David C. Gray, ‘Devilry, Complicity, and Greed: Transitional Justice and Odious Debt’ in (2007) 70 *Law and Contemp. Probs.* 137; Bradley N. Lewis, ‘Restructuring the Odious Debt Exception’ in (2007) 25 *BU Int’l LJ* 297; Odette Lienau, ‘Who is the “Sovereign” in Sovereign Debt?’ in (2008) 33 *Yale J Int’l L* 63. The doctrine of odious debts (*dettes odieuses*) was formalised in 1927 by a former minister of Tsarist Russia then teaching law in Paris. *See* Alexander N. Sack, *Les effets des transformations des États sur leurs dettes publiques et autres obligations financières* (1927) (Fr.).

77Not all investment arbitration was contractual, however. In 1794, the so-called Jay Treaty (named for its American negotiator John Jay) gave British creditors the right to arbitrate claims of alleged despoliation by American citizens and residents. Treaty of Amity, Commerce and Navigation, United States–United Kingdom, 19 November 1794, 8 Stat. 116. Under Art. 6, damages for British creditors were to be determined by five commissioners, two appointed by the British and two by the United States. The fifth was to be chosen unanimously by the others, in default of which selection would be by lot from between candidates proposed by each side. *See generally*, Barton Legum, ‘Federalism, NAFTA Chapter Eleven and the Jay Treaty of 1794’ in (2001) 18 *News from ICSID* 11.

for *de jure* or *de facto* expropriation.⁷⁸ During the past several decades, however, bilateral and multilateral treaties have given foreign investors an opportunity to arbitrate disputes even in the absence of any direct concession with the host state.⁷⁹

The paradigm shift from contract to treaty, as the foundation for redress for expropriation and discrimination, means that arbitrator integrity has become even more vital to host state acceptance of investor claims that affect vital national interests such as the environment, taxation and administration of justice. Although consent remains the foundation of arbitral jurisdiction, government acceptance takes a blanket form through free trade and investment agreements, or even an investment statute.

A treaty-based standing offer to arbitrate gives foreign investors a direct right of action against the host state, exercisable as the occasion arises,⁸⁰ subject always to the conditions provided in the treaty or statute itself.⁸¹ In some instances, there may also be an opportunity

⁷⁸Often investor–state arbitration would take place pursuant to an investment concession between host country and foreign investor. *See e.g., Libyan Am. Oil Co. v. Socialist People’s Libyan Arab Jamahirya*, 482 F. Supp. 1175 (D.D.C. 1980), vacated, 684 F.2d 1032 (D.C. Cir. 1981) (unpublished table decision); *Texaco Overseas Petrol. Co./Cal. Asiatic Oil Co. v. Libyan Arab Republic*, 53 ILR 389 (Int’l Arb. Trib. 1978). Such investment arbitration pursuant to concessions is different, of course, from so-called mixed commissions of the colonial era.

⁷⁹ *See generally*, Campbell McLachlan *et al.*, *International Investment Arbitration: Substantive Principles* (2007).

⁸⁰ Jan Paulsson has suggested the catchphrase ‘arbitration without privity’. Jan Paulsson, ‘Arbitration Without Privity’ in (1995) 10 *ICSID Rev.—Foreign Investment LJ* 232. *See generally*, Alain Prujiner, ‘L’arbitrage unilatéral: Un coucou dans le nid de l’arbitrage conventionnel?’ in (2005) *Revue de L’Arbitrage* 63.

⁸¹In one recently decided ICSID case, the tribunal rightly reminded us of the need for caution with respect to notions such as ‘arbitration without privity’. *Wintershall Aktiengesellschaft v. Argentina*, ICSID Case No. ARB/04/14 (2008) (Award). Fali S. Nariman presided, with Dr Santiago Torres Bernárdez and Prof. Piero Bernardini as co-arbitrators. Finding that the facts of that case did not permit the investor to invoke a ‘most favoured nation’ clause (allowing an investor invoking one treaty to benefit from more favourable provisions of another), the tribunal stressed that consent in writing remains the cornerstone of ICSID arbitration. *Ibid.* para. 160. The treaty’s standing offer to arbitrate must be accepted on a case-by-case

for government-to-government arbitration following reimbursement to investors under political risk insurance.

(b) Critiques of Arbitrator Integrity in Investor–State Cases

Investor–state arbitration has been a fertile ground for criticism related to arbitrator integrity. Some authors have written of ‘the businessman’s court’ with the implication that arbitrators tend to favour claimant-investors in order to increase prospects of reappointment.⁸² A large part of the critique aims at the current ‘party-selection’ system, suggesting that arbitrators’ desire for business leads to a systemic bias in favour of investors. Such pessimistic appraisals of arbitrators usually find themselves linked to a more diffusely negative commentary on investor–state relations, asserting a perceived malaise with respect to the fairness of arbitration itself.⁸³ Each of these two concerns will be addressed below.

basis. Lack of privity at the beginning does not dispense with the requirement to perfect the agreement to arbitrate. Perfection occurs when a particular investor accepts that standing offer by filing a claim, and at that time must comply with the requirements of the treaty.

82See e.g., Van Harten, *supra* n. 4 at pp. 175–184 (advocating a public law model with tenured judges for investor–state dispute resolution).

83See Louis T. Wells and Rafiq Ahmed, *Making Foreign Investment Safe* (2007), pp. 283–298. The authors criticise investor–state arbitration for, *inter alia*, what they see as its rigidity and lack of sensitivity to changed circumstances and public policy, as well as the effect of moral hazard in the form of arbitration awards that discourage investor analysis of the stability of their contracts. They then suggest reforms including amiable composition (disregard of law and contract in favour of what is ‘fair and just’), more transparency in arbitration, a common law that relies on precedent, and an appeals body to review awards. *Ibid.* p. 294. They then suggest that serious reforms will be resisted by ‘the small group of lawyers who now dominate investment arbitration’ in part because they resist ‘making decisions based on criteria beyond the language of a contract’ and fear smaller awards as ‘a threat to their income’. *Ibid.* p. 298. Some of the conclusions will startle the thoughtful observer, particularly the suggestion that ‘predictability of outcome’ will follow the practice of looking ‘beyond the language of a contract’ and greater recourse to amiable composition.

(i) Systemic bias in favour of investors

One common argument posits that systemic ‘incentives’ push arbitrators to decide for investors. The argument seems to run as follows: arbitrators seek to promote growth of investor–state proceedings in order to get future appointments; efforts to promote arbitration translate into decisions that favour claimant-investors, particularly when the appointing authority is ICSID, a World Bank affiliate.⁸⁴ For reasons discussed below, neither evidence nor logic supports the existence of such incentives or their operation in practice.

As a preliminary matter, inducements to pro-investor bias remain counter-intuitive. Reputations tarnished by deviation from duty do not bring reappointment, at least when both host state and investor have a role in the process. Assuming rational arbitrators seek to enhance income, biased decision-making would be an odd way to do so, given that awards would be subject to review by either national courts (for lack of due process or violation of public policy) or before an ad hoc committee convened in connection with an ICSID proceeding.⁸⁵ Thus, if arbitrator incentives operate at all in large international cases, they work to promote accuracy and honesty.

Although teenage boys may hope to attract adolescent girls by showing themselves dangerous and daring, no similar rule works for judges or arbitrators. Rumours of prejudice and partiality do little to enhance the credibility of professional decision-makers, who normally benefit from reputations for reliability and accuracy. Bad arbitrators exist, but their lack of integrity does them no favours.

⁸⁴ See Van Harten, *supra* n. 64 at pp. 152–153, 167–175.

⁸⁵ ICSID Convention, Art. 52 provides for award annulment when there was, *inter alia*, ‘corruption on the part of a member of the Tribunal’ or ‘a serious departure from a fundamental rule of procedure’. ICSID Convention, Art. 52(c). Challenge to an arbitrator will be allowed as to individuals who do not meet the standards for Art. 14, which requires that an arbitrator ‘may be relied upon to exercise independent judgment’. *Ibid.* Art. 14.

Arbitral institutions will also want to obtain a reputation for even-handedness. In a world where treaties and contracts are freely negotiated, and multiple institutions compete for arbitration business, it would be self-destructive if any organisation gained a reputation for systematically turning out awards on behalf of either claimant or respondent. The disfavoured side would simply insist on using another forum.

As a secondary matter, one might readily admit that a system of tenured international judges should be explored as a theoretically better system, as suggested in the ‘public law’ model advocated by Professor Van Harten.⁸⁶ The difficulty, however, lies in finding a commercial appointing authority that would command worldwide confidence. The most realistic baseline against which to measure the present system is not a ‘World Arbitrators Corps’ appointed by a single universally admired institution, but rather a diffuse set of national courts staffed by judges perceived as even more partial (toward their appointing governments) than arbitrators constituted by a joint decision of the parties.

A third and even more compelling reason exists to doubt the plausibility of a theory hypothesising pro-investor incentives. Without host state participation in bilateral (or multilateral) investment treaties (BITs) and free trade agreements (FTAs), investment arbitration would have little future. Just as it takes two to tango, so it takes two countries to conclude a treaty. Investor–state arbitration succeeds only if the process appears fair to host-state as well as investor interests. Host states appoint as many arbitrators as investors, and a presiding arbitrator must be acceptable to both sides.

No ‘Global Arbitral Authority’ today commands general acceptance in the eyes of any sizeable number of economic players. In an international context, party input into the arbitrator

⁸⁶See Van Harten, *supra* n. 64 at pp. 175–184. Although the work of Prof. Van Harten criticises ICSID as an appointing authority, it does not seem to suggest any realistic replacement.

selection process remains a condition for the litigants to feel comfortable with the legitimacy of the tribunal, and perhaps for acceptance of the treaty commitments in the first place.

The present baseline against which to evaluate alleged arbitrator bias remains decision-making by judges beholden to national governments. It seems unrealistic to expect litigants to relinquish their traditional role in selecting arbitrators without a realistic alternative. Whilst ideals can be worth pursuing even if not fully realisable, the best would become the enemy of the good if pursuit of theoretical neutrality led to dismantling or dismissing the current system, which for all its faults suffers far less bias than its alternatives.

Debates on the propriety of the current arbitrator selection system often touch on what is referred to as ‘transparency’, a notion that includes public pleadings and open hearings. On occasion, the more titillating term ‘secrecy’ is used to imply an aura of something untoward about arbitration, perhaps evoking the *omertà* or code of silence operating among criminal organisations in southern Italy. The assumption of such loaded language seems to be that secrecy is suspect, perhaps, because it breeds lack of accountability.⁸⁷ In any event, it is not clear who benefits from lack of publicity.⁸⁸ Host states themselves may resist the glare of publicity when an expropriation risks exposing political corruption or victimisation of ethnic groups through unfair spoliation.

⁸⁷See generally, ‘Behind Closed Doors’ in *The Economist*, 25 April 2009, p. 63 (reporting on the ‘struggle’ of an Indian lawyer named Ashok Sancheti who wished to receive publicity for his claim against the United Kingdom). For earlier debate on the subject, see also, Anthony De Palma, ‘NAFTA’s Powerful Little Secret’ in *New York Times*, 11 March 2001, s. 3-1 (late edn). In December 2001, an advertisement in the *Washington Post* attacked investment arbitration under the headline ‘Secret courts for corporations’. Sponsored by Ralph Nader’s ‘Public Citizen’s Global Trade Watch’, the publication referred to arbitrators as judges whose ‘identity[ies] can be kept secret indefinitely’. *Washington Post*, 5 December 2001, p. A-5.

⁸⁸See Noah Rubins, ‘Opening the Investment Arbitration Process: At What Cost, For Whose Benefit?’ in Christian Klausegger *et al.* (eds.), *2009 Austrian Arbitration Yearbook* (2009), p. 483.

Assertions of systemic bias can detract attention from consideration of more concrete measures to promote arbitrator integrity. Thoughtful dialogue should focus on how to articulate and implement ethical principles that avoid the two principal paths by which arbitration may come into disrepute: (i) lax ethical canons that tolerate arbitrator prejudgment and hidden links to parties, and (ii) unrealistic rules that facilitate abusive arbitrator challenges designed to disrupt the arbitral process.

Dialogue on arbitrator integrity becomes more plausible if linked to the way arbitrators consider facts and legal arguments. Do cases suggest that arbitrators invent treaty requirements not apparent on the face of the convention, in a way analogous to the way some American judges find ‘penumbra’ rights in the United States Constitution? Does bias show in weighing evidence or granting requests for document production? Have arbitrators shut their eyes to discriminatory rhetoric from host state legislators in parliamentary exchanges?⁸⁹

As mentioned earlier, institutional incentives to arbitrator bias can and do exist when arbitrators are taken from one particular industry.⁹⁰ Analogies from domestic arbitration do not always transplant well, however. When disputes address a specific sector of the economy, arbitrators should not be closely identified with the relevant industry. By contrast, when the distinction lies between the two broad categories of host state and investors, few potential arbitrators of any experience or ability will be able to avoid association with one group or the other. Most will have links with both.

⁸⁹Of course, smart people sometimes know how to mask their bias. This remains a fact of life no matter what the guiding principles on impartiality. Unless we establish a way to cut open an arbitrator’s head to see what is really going on (and then put things back together again), the best clues to partiality lie in the things that actually have been said or written.

⁹⁰ Thus, the Securities and Exchange Commission in the United States has issued directives to limit the role of arbitrators with substantial connections to financial advisers. *See supra* n. 67 and accompanying text. The directives mandate that arbitrators who decide consumer disputes involving brokerage houses should not be drawn unduly from the ranks of stockbrokers or their lawyers.

Moreover, when the alleged enticements to bad behaviour relate to the simple dichotomy between investor and host state, the domestic paradigm loses much of its force. As illustrated by the role of sovereign wealth funds, countries such as China (traditionally considered a host state) often invest in countries such as the United States (the investor state par excellence). Needless to say, incentives to ‘repeat player’ status can operate just as well for individuals known in the arbitration community to be regularly appointed by host states.

(ii) Disillusionment with arbitration

The suggestion that arbitrator bias is driven by systematic incentives will dovetail into the current debate about whether investor–state arbitration continues to inspire general confidence.⁹¹ The argument that public appreciation for investment arbitration has been dissipated rests on several factors, including increased political sensitivity and inconsistent results. Concern about arbitrator integrity constitutes one element in the mix of alleged malaise.

As a preliminary matter, it is far from clear that fear of bias derives from governments and investors as opposed to pundits and academics. Even if international arbitration does not inspire universal confidence, it seems to command greater legitimacy than any reasonable alternative. The number of countries that have recently opted out of the system, such as Bolivia and Ecuador,⁹² remains small enough to count on the fingers of one hand. Albeit not without some hesitation, nations as well as investors seem to be sticking with arbitration as a way of levelling

91See e.g., M. Sornarajah, ‘The Retreat of Neo-Liberalism in Investment Treaty Arbitration’ in Catherine A. Rogers and Roger P. Alford (eds.), *The Future of Investment Arbitration* (2009), p. 273.

92See *infra* nn.104–105. The situation remains somewhat more nuanced in Venezuela, where a recent judicial decision seems to have acknowledged the validity of binding international arbitration under certain circumstances. See Ivor D. Mogolió-Rojas, ‘Venezuelan Supreme Tribunal Restates ICSID Jurisdiction’ in (2009) 10 *Int’l Arb. QL Rev.* 103 (discussing an interpretative decision of 17 October 2008, given by the Venezuelan Constitutional Chamber of the Supreme Tribunal).

the playing field. Even in the realm of taxation, a most public domain, arbitration has gained ground.⁹³

In addition, no evidence supports the proposition that the arbitration system operates as an assembly line of decisions that favours the investor. Host states seem to win their share of cases,⁹⁴ however a win might be measured.⁹⁵ No reason exists to think that arbitrators decided

93Many income tax treaties now incorporate OECD proposals to integrate arbitration mechanisms into the so-called Mutual Agreement Procedure, which hitherto relied exclusively on negotiations among government officials with a stake in the outcome of the case. *See* Model Tax Convention on Income and Capital (OECD, 2008), Art. 25(5). Such provisions have been incorporated in recent protocols of treaties that the United States has concluded with Belgium, Canada and Germany. *See generally*, William W. Park and David R. Tillinghast, *Income Tax Treaty Arbitration* (2004); Marcus Desax and Marc Veit, 'Arbitration of Tax Treaty Disputes: the OECD Proposal' in (2007) 23 *Arb. Int'l* 405.

94For a sample of decisions favouring host states, *see Aguaytia Energy LLC v. Peru*, ICSID Case No. ARB/06/13 (2008) (involving claim for alleged violation of a stabilization agreement); *Metalpar SA v. Argentina*, ICSID Case No. ARB/03/5 (2008) (turning on failure to establish breach of BIT protections); *Wintershall Aktiengesellschaft v. Argentina*, ICSID Case No. ARB/04/14 (2008) (finding of no jurisdiction by reason of inapplicability of BIT's 'most favored nation' clause to import procedural shortcut); *Plama Consortium Ltd v. Bulgaria*, ICSID Case No. ARB/03/24 (2008) (concluding that claimant was not entitled to protections under Energy Charter Treaty); *MCI Power Group LC v. Ecuador*, ICSID Case No. ARB/03/6 (2007) (finding of no breach by Ecuador of obligations under power purchase arrangement, annulment decision is pending); *Continental Casualty Co. v. Argentina*, ICSID Case No. ARB/03/9 (2006) (dismissing most claims for asset 'pesification' on basis of United States–Argentina BIT; upholding duty to maintain public order; and surviving claim for US\$112 million reduced to US\$2.8 million plus interest); *Consorzio Groupement LESI-DIPENTA v. Algeria*, ICSID Case No. ARB/03/8 (2005) (finding of no jurisdiction because claimant consortium possessed separate legal personality from constituent companies). The United States, as host country, prevailed against Canadian investors in the high-profile decisions of *Mondev International, Ltd v. United States*, ICSID Case No. ARB(AF)/99/2 (2002); *Loewen Group, Inc. v. United States*, ICSID Case No. ARB(AF)/98/3 (2003), reprinted in (2003) 42 *ILM* 811; and *Methanex Corp. v. United States*, 3 August 2005, available at <http://ita.law.uvic.ca/documents/MethanexFinalAward.pdf>. In comparing interests of industrialised and non-industrialised countries, a fair-minded observer would also note awards in favour of investors from developing countries, as in *Desert Line Projects LLC v. Yemen*, ICSID Case No. ARB/05/17 (2008), in which 'moral damages' were awarded when an Omani company charged with building roads was expelled from worksites at gun point by government-sponsored gangs. *See also*, *Glamis Gold Ltd v. United States* (NAFTA claim under UNCITRAL Rules and administered by ICSID, June 2009), available at www.state.gov/s/l/c10986.htm (dismissing Canadian mining company's claim arising from proposal to mine in

these matters other than according to their particular substantive or jurisdictional merits. The cases show no propensity of arbitrators to rubber stamp investors' claims. Host states can be expected to win when the claimant's legal position is weak, and to lose when the evidence and law run the other way. Arbitrators are in fact capable of getting it right on the facts and the law. It bears noting that a rational investor would normally be expected to prefer national courts, given that arbitration implicates transaction costs in convening and funding a private tribunal whose decisions must be enforced through a complex network of treaties transcending multiple jurisdictions. These transaction costs seem to be outweighed by apprehension with respect to domestic courts of the country that allegedly has been discriminating against foreigners or expropriating their assets.⁹⁶

California and finding federal and state regulations did not violate NAFTA); *Empresa Eléctrica del Ecuador, Inc. (EMELEC) v. Ecuador*, ICSID Case No. ARB/05/9 (2009) (dismissing a US\$1.7 billion claim for lack of jurisdiction); *TSA Spectrum de Arg., SA v. Argentina*, ICSID Case No. ARB/05/5 (2008) (a split tribunal rejecting a claim brought under the Netherlands–Argentina BIT after determining that claimant's ultimate owner was an Argentine citizen); *Fraport AG Frankfurt Airport Servs. Worldwide v. Philippines*, ICSID Case No. ARB/03/25 (2007) (dismissing German company's claim on jurisdictional grounds).

⁹⁵ Winning and losing implicate the amount of awards as well as findings of liability. If a US\$100 million claim results in a US\$1 million award, the claimant may not really feel that it prevailed. In this connection, see Susan Franck's study of more than 100 investment awards, finding that investors brought treaty claims for US\$343 million on the average, but collected only US\$10 million on the average. Susan D. Franck, 'An Empirical Analysis of Investment Treaty Awards' in (2007) 101 *Am. Soc'y Int'l L Proc.* 459; Susan D. Franck, 'Empirically Evaluating Claims About Investment Treaty Arbitration' in (2007) 86 *NCL Rev.* 1, 49–50, 64; Susan D. Franck, 'Empiricism and International Law: Insights for Investment Treaty Dispute Resolution' in (2008) 48 *Va. J Int'l L* 767; Susan D. Franck, 'International Investment Arbitration: Winning, Losing and Why' in (2009) 7 *Colum. FDI Persp. I*, available at <http://vcc.columbia.edu/pubs/documents/SusanFranckPerspective-Final.pdf>. In at least one case the claimant established liability but not damages. *Biwater Gauff (Tanzania) Ltd v. Tanzania*, ICSID Case No. ARB/05/22 (2008), para. 814.

⁹⁶In evaluating the value of arbitration, much depends on the observer's perspective. Few Americans have trouble understanding why Ugandans of Indian origin, dispossessed by Idi Amin, might not have relished the prospect of seeking redress before courts in Kampala during the 1970s. Yet these same Americans might bridle at the offence to sovereignty when a Canadian asks for arbitration to repair loss

To some extent, both investment and commercial arbitration have become victims of their own success. Their general acceptance often makes them objects of criticism by observers who forget what led to arbitration in the first place: a genuine concern about politicised justice in national courts. Even if accepted for want of anything better, as a ‘second best’ solution, arbitration continues to provide what some have called ‘enclaves of justice’ for resolution of international economic controversies,⁹⁷ serving as the best means to enhance the rule of law in a global marketplace lacking any omni-national courts or sheriffs.

Although no one should belittle the need for vigilance with respect to bias in arbitration, a dialogue on the topic must be placed in context. Nations that are unhappy can revise existing models, as witnessed by the new paradigm that shows increased understanding of host states’

occasioned by a xenophobic state jury. *See e.g., Loewen Group, Inc. v. United States*, ICSID Case No. ARB(AF)/98/3 (2003), reprinted in (2003) 42 ILM 811 (involving a US\$500 million Mississippi verdict (later coupled with a US\$625 million security requirement) against a Canadian funeral company for breach of agreements related to burial insurance, where the transactions giving rise to the lawsuit were valued at 1 per cent of the amount awarded).

⁹⁷*See* Jan Paulsson, ‘Enclaves of Justice’ in *Transnat’l Disp. Mgmt* (September 2007), available at www.transnational-dispute-management.com/ (subscription required). A wholly separate debate, of course, surrounds whether investment treaties do in fact benefit developing nations. Many of the arguments in this connection have been summarised in the recent work of Prof. Susan Franck, evaluating both the arguments in favour of foreign investment and the scepticism expressed by scholars such as Profs Susan Rose-Ackerman and Jennifer Tobin. Susan D. Franck, ‘Foreign Direct Investment, Investment Treaty Arbitration, and the Rule of Law’ in (2007) 19 *Pac. McGeorge Global Bus. and Dev. LJ* 337. *See generally*, Karl P. Sauvant and Lisa Sachs (eds.), *The Effect of Treaties on Foreign Direct Investment* (2009).

positions, such as government veto of arbitration in tax matters⁹⁸ and limits on arbitration claims based on general welfare legislation.⁹⁹

Moreover, host states can also walk away from the process entirely, as some have recently done. Bolivia denounced its adhesion to the ICSID Convention,¹⁰⁰ and Ecuador's new constitution generally prohibits treaties or other international instruments that require arbitration in commercial disputes with private parties.¹⁰¹ Most host states, however, have remained with the investor–state arbitration system.

Critiques of arbitration tend toward a cyclical character, given that fashion invades the realm of ideas no less than the length for hemlines on ladies' dresses or the angle at which students tilt their caps. The recent actions of Bolivia and Ecuador echo the ideology of the 'new international economic order' of three decades earlier, which in turn took its cue from the 'Calvo

98See William W. Park, 'Arbitration and the Fisc: NAFTA's "Tax Veto"' in (2001) 2 *Chi. J Int'l L* 231; William W. Park, 'Arbitrability and Tax' in Loukas A. Mistelis and Stavros L. Brekoulakis (eds.), *Arbitrability: International and Comparative Perspectives* (2008), p. 179, adapted from William W. Park, 'Tax, Arbitration and Investment Treaties' in Catherine A. Rogers and Roger P. Alford (eds.), *The Future of Investment Arbitration* (2009).

99The new US model for treaty-based investment arbitration clarifies the contours of substantive investor protection with respect to 'indirect' expropriation through regulatory actions that decrease the value of an investor's property, providing that governmental regulations will not normally constitute expropriation if non-discriminatory and designed to protect legitimate welfare objectives. US implementation of the new patterns began with the United States' free trade agreements with Singapore, Chile and Uruguay, as well as the Central American Free Trade Agreement. On the 2004 State Department model bilateral investment treaty, see e.g., David A. Gantz, 'The Evolution of FTA Investment Provisions' in (2004) 19 *Am. U Int'l L Rev.* 679; Mark Kantor, 'The New Draft Model U.S. BIT: Noteworthy Developments' in (2004) 21 *J Int'l Arb.* 383; Barton Legum, 'Lessons Learned from the NAFTA: the New Generation of U.S. Investment Treaty Arbitration Provisions' in (2004) 19 *ICSID Rev.—Foreign Investment LJ* 344.

100See generally, Emmanuel Gaillard, 'The Denunciation of the ICSID Convention', *NYLJ*, 26 June 2007, p. 1; Marco Tulio Montañes, 'Note, Bolivia Denounces ICSID Convention' in (2007) 46 *ILM* 969.

101See Juan Manuel Marchán, 'The Treatment of Arbitration in the New Constitution of Ecuador' in (2008/2009) *News and Notes from Inst. for Transnat'l Arb.* (Autumn/Winter) 1, 6–8 (discussing art. 422 of the Ecuadorian Constitution approved by referendum on 28 September 2008). In May 2009, President Correa of Ecuador announced again that his government is considering withdrawing from the ICSID system.

doctrine' of the late nineteenth century.¹⁰² The doctrines of both attempted unsuccessfully to limit investor–state arbitration, which at the time was a creature of contractual investment concessions.¹⁰³

The 1974 Charter of Economic Rights and Duties of States provided that any 'controversy [about expropriation of foreign property] shall be settled under the domestic law of the nationalizing State and by its tribunals'.¹⁰⁴ This approach was ultimately rejected in arbitration awards¹⁰⁵ as well as by developing countries themselves when they came to see that the absence of an option for arbitration risked putting a chill on welfare-enhancing economic cooperation. The fact that such discredited ideologies again become trendy in certain academic and political circles does not mean they have merit.¹⁰⁶

102The esteemed Argentine jurist Carlos Calvo argued that foreign investors in Latin America should submit expropriation disputes to local courts. Announced in 1868, the doctrine received fuller expression in his treatise on public international law, stating that foreign nations should not intervene in South America to protect private property and debts. *Le droit international théorique et pratique* (5th edn, 1896), vol. 1, ss. 185–205, pp. 322–351; *ibid.* vol. 3, ss. 1280–1296, pp. 142–155. The corollary was that claims for improper takings of property were to be brought by the foreign investors, and were subject to the exclusive jurisdiction of host state law and courts. See K. Lipstein, 'The Place of the Calvo Clause in International Law' in (1945) 22 *Brit. YB Int'l L* 130; William W. Park, 'Legal Issues in the Third World's Economic Development' in (1981) 61 *BU L Rev.* 1321.

103See generally, Charter of Economic Rights and Duties of States, GA Res. 3281, UN GAOR, 29th Sess., Supp No. 31, UN Doc. A/9631 (12 December 1974); Declaration on the Establishment of a New International Economic Order, GA Res. 3201, UN GAOR, 6th Special Sess., Supp. No. 1, UN Doc. A/9559 (1 May 1974).

104GA Res. 3281, art. 2(2)(c). The Charter was adopted by a vote of 120 to 6, with 10 abstentions. The six negative votes were cast by Belgium, Denmark, Federal Republic of Germany, Luxembourg, United Kingdom and United States. Those abstaining were Austria, Canada, France, Ireland, Israel, Italy, Japan, the Netherlands, Norway and Spain.

105See Award on the Merits in Dispute between Texaco Overseas Petroleum Co./California Asiatic Oil Co. and Government of the Libyan Arab Republic, (1978) 17 ILM 1 ('*TOPCO* Award').

106See generally, Guillermo Aguilar Alvarez and William W. Park, 'The New Face of Investment Arbitration in (2003) 28 *Yale J Int'l L* 365.

Central to sound analysis is the fact that investor–state arbitration is a dynamic process based on informed negotiation. Unlike American credit card companies that impose arbitration clauses through fine print in a monthly statement, investment and free trade agreements are concluded under the glare of public scrutiny by governments that represent both capital-exporting and capital-importing concerns.

(c) Mechanics of Challenge: Basic Texts

Challenges to arbitrators in investor–state disputes would normally be brought under either the ICSID Convention or the UNCITRAL Arbitration Rules,¹⁰⁷ each of which provides the framework for private claims under BITs and FTAs.¹⁰⁸ Although these systems share some

107Under some investment treaties, investors and host states may have the option to choose other arbitration regimes. In addition, arbitration might arise under the terms of a concession agreement containing its own arbitration clause. In some instances, arbitration claims have been filed on the same set of facts under both ICSID and ICC Rules. *See S Pac. Prop., Ltd v. Egypt*, Jurisdiction, ICSID Case No. ARB/84/3 (1988). The ICC award was subject to extensive discussion in the French judicial actions that led to its vacatur. *See* Cour d’appel de Paris, 12 July 1984, translated in (1984) 23 ILM 1048; Cour de Cassation, 6 January 1987, translated in (1987) 26 ILM 1004. For the ICSID award of 20 May 1992, *see* (1995) 3 ICSID Rep. 189 at 241. *See also*, W. Laurence Craig, ‘The Final Chapter in the Pyramids Case: Discounting an ICSID Award for Annulment Risk’ in (1993) 8 *ICSID Rev.—Foreign Investment L.J.* 264.

108In theory at least, challenges might also arise under other institutional or ad hoc rules. For example, art. 24(3) of the 2004 United States Model BIT provides that a claimant may submit a request for arbitration under the Rules of ICSID, the ICSID Additional Facility, UNCITRAL, or ‘if the claimant and respondent agree, to any other arbitration institution or under any other arbitration rules’. US State Department, Treaty between the Government of the United States and the Government of [Country] concerning the Encouragement and Reciprocal Protection of Investment (2004), art. 24(3), available at www.state.gov/documents/organization/38710.pdf. The same language appears in Free Trade Agreements, e.g. Art. 11.16 of the South Korea–United States FTA (pending ratification). Free Trade Agreement between the United States and the Republic of Korea, Art. 11.16, United States–South Korea, 30 June 2007, available at www.ustr.gov/trade-agreements/free-trade-agreements/korus-fta. By contrast, Art. 1120 of NAFTA limits itself to the ICSID, the ICSID Additional Facility, and UNCITRAL. North

common elements, their treatment of challenges will diverge with respect to two key elements: the person who decides whether the challenge is justified, and the possibility of judicial review. On both matters, UNCITRAL arbitration falls toward the commercial arbitration model.¹⁰⁹

In ICSID arbitration, the touchstone will be the words in Article 14 of the ICSID Convention, which speak of the individual's ability to 'exercise independent judgment'.¹¹⁰ This requirement is supplemented by a certification of independence made by the arbitrator at the beginning of the proceedings.¹¹¹ A party to the arbitration may propose disqualification of an arbitrator on account of any fact indicating a 'manifest' inability to meet that standard.¹¹²

American Free Trade Agreement, United States–Canada–Mexico, ch. 11, Art. 1120, 17 December 1992, (1993) 32 ILM 289.

109The UNCITRAL Arbitration Rules are not to be confused with the UNCITRAL Model Law on International Commercial Arbitration ('UNCITRAL Model Law'). Although the former entails procedural rules for handling an arbitration arising from a governing instrument that warrants application of the UNCITRAL Rules, the latter constitutes a matrix of what UNCITRAL deems to be a 'model' national arbitration statute. Both the UNCITRAL Rules and Model Law address arbitrator challenge, and unsurprisingly, display vast similarities.

110The full text of ICSID Convention, Art. 14(1) contains both ethical and professional components. The full text reads: 'Persons designated to serve on the Panels shall be persons of high moral character and recognized competence in the fields of law, commerce, industry or finance, who may be relied upon to exercise independent judgment. Competence in the field of law shall be of particular importance in the case of persons on the Panel of Arbitrators'. ICSID Convention, Art. 14(1). *See generally*, Audley Sheppard, 'Arbitrator Independence in ICSID Arbitration' in Christina Binder *et al.* (eds.), *International Investment Law for the 21st Century: Essays in Honour of Christoph Schreuer* (2009), pp. 131, 147–148. Reforms proposed by Mr Sheppard include, *inter alia*, (i) a change in the grounds for challenge from 'manifest' lack of independence to 'justifiable doubts' as to independence and impartiality; and (ii) decisions on challenge are to be made by an independent ad hoc committee rather than the challenged arbitrator's colleagues on the tribunal.

111Rule 6(2) of the ICSID Arbitration Rules requires each arbitrator, prior or during the tribunal's first session, to sign a declaration affirming, *inter alia*, that the individual will 'judge fairly as between the parties, according to the applicable law' and attach a statement of past and present professional, business, and other relationships with the parties, as well as any other circumstance that might cause the arbitrator's reliability for independent judgment to be questioned by a party. In signing the declaration, the arbitrator assumes a continuing obligation to promptly notify ICSID of any such relationship that subsequently arises

When a dissatisfied litigant contests an arbitrator's fitness in an ICSID proceeding, the remaining arbitrators normally determine whether the individual lacks the capacity to exercise independent judgment.¹¹³ Any review of the resulting award would be made by an ICSID-appointed panel rather than national judges who might conduct their own review of independence and impartiality.¹¹⁴ By contrast, outside ICSID, challenges to arbitrators in commercial arbitrations would initially be heard by the relevant supervisory institution and then again come before whatever national court is charged with considering motions to review awards.

Challenge under the UNCITRAL Rules differs in procedural mechanics, notwithstanding a basic similarity in the standards themselves. Article 10 provides for challenge if circumstances

during the proceedings. *ICSID* Rules of Arbitration Procedure, rule 6(2), available at http://icsid.worldbank.org/ICSID/StaticFiles/basicdoc/CRR_English-final.pdf.

112 *ICSID* Convention, Art. 57, provides as follows: 'A party may propose to a Commission or Tribunal the disqualification of any of its members on account of any fact indicating a manifest lack of the qualities required by paragraph (1) of Article 14. A party to arbitration proceedings may, in addition, propose the disqualification of an arbitrator on the ground that he was ineligible for appointment to the Tribunal under Section 2 of Chapter IV'.

113 *See ibid.* Art. 58. The challenged arbitrator would first be given the opportunity to 'furnish explanations'. If the challenge relates to a majority of the arbitral tribunal, or if the remaining two members are equally divided, the disqualification decision will be made by the Chairman of the ICSID Administrative Council, a post filled *ex officio* by the President of the World Bank pursuant to Art. 5 of the *ICSID* Convention. *See generally*, Christoph H. Schreuer, *The ICSID Convention: A Commentary* (2001), pp. 1202–1206. *See also* the procedure amplified in rule 9 of the Arbitration Rules adopted by the ICSID Administrative Council pursuant to Art. 6 of the *ICSID* Convention. *ICSID* Rules of Arbitration Procedure, rule 9, available at http://icsid.worldbank.org/ICSID/StaticFiles/basicdoc/CRR_English-final.pdf.

114 *ICSID* Convention, Art. 52. The limited grounds for challenge do not include an arbitrator's lack of independent thinking. An award may be set aside for the following reasons: (1) improper constitution of the tribunal; (2) tribunal excess of authority; (3) corruption of a tribunal member; (4) serious departure from a fundamental rule of procedure; or (5) failure of the award to state reasons. *Ibid.* Art. 52(1). This challenge is made not to national courts, but pursuant to an internal ICSID process triggered by a letter to the ICSID Secretary General. Review is conducted by an ad hoc committee of three persons with authority to annul the award in part or in total. If an award is annulled, either party may require that it be submitted to a new tribunal.

give rise to ‘justifiable doubts’ about the arbitrator’s impartiality or independence.¹¹⁵ Unless the other side agrees or the arbitrator withdraws voluntarily, the challenge decision will be made by the appropriate ‘appointing authority’ that constituted (or would otherwise have constituted) the tribunal itself.¹¹⁶

In UNCITRAL arbitration, as in ordinary commercial cases, the ultimate validity of any appointing authority decision will be subject to review by national courts under the appropriate arbitration statute or within the framework of the New York Convention.¹¹⁷

In some cases an arbitrator’s challenge will take place under what might be seen as a hybrid process under the ICSID Additional Facility. In such instances, the arbitration will be supervised by ICSID, under procedures similar to those of conventional ICSID cases, but *outside* the framework of the Washington Convention. The rule for challenge remains the ability to

115United Nations Commission on International Trade Law Arbitration Rules, GA Res. 31/98, art. 10(1), UN Doc. A/31/17 (15 December 1976), available at www.adr.org/sp.asp?id=22091. A similar formulation exists in art. 12 of the UNCITRAL Model Law on International Commercial Arbitration, GA Res. 40/72, art. 12, UN Doc. A/40/17/Annex I and A/61/17/Annex I (21 June 1985) (‘UNCITRAL Model Law’).

116The wording in art. 12 contains an unfortunate (albeit perhaps unavoidable) complexity with respect to who gets to decide arbitrator challenges, distinguishing between situations (i) ‘when the initial appointment was made by an appointing authority’ (situations in which *kompetenz* to hear the challenge lies with the same appointing authority); (ii) ‘when the initial appointment was not made by an appointing authority’ (in which case the challenge will be heard by a previously designated authority); and (iii) ‘all other cases’, whereby ‘the decision on the challenge will be made ... [by the] appointing authority as provided for in article 6’ of the Rules, under which the Permanent Court of Arbitration serves by default as the entity to designate an appointing authority if the parties cannot agree. UNCITRAL Model Law, art. 9.

117See New York Convention. In some instances, the relevant treaty framework would be found in the Inter-American Convention on International Commercial Arbitration, commonly known as the 1975 Panama Convention. See 9 USC ch. 3 (2006). Although similar in their basic structure, the two conventions differ in significant respects. For example, the Panama Convention does not require judges to refer parties to arbitration, or set forth conditions that must be satisfied by the party seeking award enforcement. Moreover, only the Panama Convention contains reference to arbitration rules (those of the Inter-American Commercial Arbitration Commission) that apply in default of party choice. See generally, Albert Jan van den Berg, ‘The New York Convention 1958 and Panama Convention 1975: Redundancy or Compatibility?’ in (1989) 5 *Arb. Int’l* 214; John Bowman, ‘The Panama Convention and Its Implementation Under the Federal Arbitration Act’ in (2000) 11 *Am. Rev. Int’l Arb.* 1.

‘exercise independent judgment’,¹¹⁸ and the decision will normally be made by the challenged arbitrator’s remaining colleagues.¹¹⁹ However, national courts might also have their say on the matter when asked to vacate an award pursuant to their own standards of arbitrator fitness.¹²⁰

(d) Filling the Gaps

(i) Effect of institutional rules and case law

Implementation of ICSID and UNCITRAL challenge standards would be a very difficult job indeed if investor–state cases were isolated from lessons learned in other varieties of arbitration. Notions such as ability ‘to exercise independent judgment’¹²¹ or ‘justifiable doubts’ as to impartiality or independence¹²² touch on notions of proper behaviour shared with other arbitral systems.

118Rules governing the Additional Facility for the Administration of Proceedings by the Secretariat of the International Centre for Settlement of Investment Disputes, ICSID/11, Sch. C, art. 8 (10 April 2006), available at http://icsid.worldbank.org/ICSID/StaticFiles/facility/AFR_English-final.pdf (‘ICSID Additional Facility Rules’).

119*Ibid.* art. 15(5) (‘Disqualification of Arbitrators’).

120The Additional Facility Rules might apply in disputes where ICSID jurisdiction would not otherwise exist because either the host state or the investor’s state is not party to the Washington Convention. For example, in the *Metalclad* case, an American company filed an Additional Facility Claim related to a hazardous waste disposal facility in Mexico. The arbitrators found that Mexican regulatory action denied ‘fair and equitable treatment’ and constituted expropriation without adequate compensation. Mexico petitioned to have the award set aside by the British Columbia Supreme Court, which had jurisdiction by virtue of the arbitration’s official situs fixed in Vancouver notwithstanding that for convenience hearings had been held in Washington. The court found that some but not all of the arbitrators’ conclusions exceeded their jurisdiction. *Metalclad Corp. v. United Mexican States*, ICSID Case No. ARB(AF)/97/1 (2000) (Award), reprinted in (2001) 16 *Int’l Arb. Rep.* 62.

121ICSID Convention, Art. 14(1); ICSID Additional Facility Rules, Sch. C, art. 8.

122UNCITRAL Arbitration Rules, art. 10(1); *see also*, UNCITRAL Model Law, art. 12(2) (‘An arbitrator may be challenged only if circumstances exist that give rise to justifiable doubts as to his impartiality or independence, or if he does not possess qualifications agreed to by the parties’).

In examining a motion to disqualify an arbitrator in an investor–state case, the decisions in analogous commercial arbitrations will inevitably have some influence. Consideration will be given to how things have been done pursuant to institutional rules, national statutes, other multilateral treaties (such as the New York Convention) and the ‘soft law’ of professional guidelines. These different arbitration standards often follow roughly similar paths, albeit with different emphasis or minor variation.

For example, the ICC Rules speak of arbitrator independence, but not impartiality.¹²³ By contrast, impartiality as well as independence has been explicitly addressed in the UNCITRAL Rules,¹²⁴ the UNCITRAL Model Law,¹²⁵ the AAA/ABA Code of Ethics,¹²⁶ the IBA Guidelines¹²⁷ and the LCIA Rules.¹²⁸ Under the UNCITRAL Model Law and other statutes that follow its paradigm, arbitrator bias as a ground for award vacatur seems to be subsumed under the general rubric of ‘public policy’ violation.¹²⁹ The IBA Guidelines mention ‘actual bias’ as a ground for declining appointment.¹³⁰

Most standards require an arbitrator’s disclosure of circumstances that may cause doubts as to his or her ability to serve impartially and independently during a proceeding.¹³¹ Some make

123ICC Rules, art. 9(2).

124UNCITRAL Arbitration Rules, art. 10.

125UNCITRAL Model Law, art. 12.

126AAA/ABA Code of Ethics, *supra* n. 18 at Canon II.

127IBA Guidelines, *supra* n. 15 at General Standard (1).

128London Court of International Arbitration Rules (1998), arts. 5.2, 10.3 (‘LCIA Rules’).

129UNCITRAL Model Law, art. 34(2)(b)(ii).

130IBA Guidelines, *supra* n. 15 at Explanation to General Standard 2.

131See AAA/ABA Code of Ethics, *supra* n. 18 at Canon II(A)(2); IBA Guidelines, *supra* n. 15 at General Standard 2; ICC Rules, art. 7; ICSID Rules of Arbitration Procedure, rule 6(2); LCIA Arbitration Rules, art. 5.3; UNCITRAL Arbitration Rules, art. 9. For discussion of a particularly problematic set of standards, see M. Scott Donahey, ‘California and Arbitrator Failure to Disclose’ in (2007) 24 *J Int’l Arb.* 389.

reference to ‘justifiable’ doubts,¹³² while others direct the arbitrator to ask whether the questionable circumstances would cause doubt ‘in the eyes of the parties’.¹³³ The IBA Guidelines include both ‘justifiable doubts’ and doubts ‘in the eyes of the parties’ as factors for an arbitrator to consider.¹³⁴

Some rules address arbitrator nationality. When litigants are of different nationalities, the LCIA Rules¹³⁵ and the ICSID Convention¹³⁶ generally provide that an arbitrator may not have the same nationality as either party. Conversely, the UNCITRAL Model Law provides that ‘no person shall be precluded by reason of his nationality from acting as an arbitrator’, unless the parties agree otherwise.¹³⁷ The ICC Rules direct the ICC Court to consider an arbitrator’s nationality in some circumstances.¹³⁸

In arbitration outside the treaty-based investor–state context, a decision on challenge for alleged conflict will often need to be made on the basis of both arbitration rules and applicable statute. Imagine, for example, arbitration conducted in England under the rules of the LCIA. One side complains that the arbitrator has prejudged some vital question by statements made in a procedural order. The challenging party would begin by citing article 10.3 of the LCIA Arbitration Rules permitting challenge on the basis of circumstances ‘that give rise to justifiable doubts as to [the arbitrator’s] impartiality or independence’.¹³⁹ There might also be a citation to

132See UNCITRAL Arbitration Rules, art. 9; LCIA Arbitration Rules, art. 10.3.

133See ICC Rules, art. 7(2).

134IBA Guidelines, *supra* n. 15 at General Standards 2 and 3, in particular General Standards 2(c), 2(d) and Explanation to General Standard 3(a).

135LCIA Arbitration Rules, art. 6.1.

136ICSID Convention, art. 39.

137UNCITRAL Model Law, art. 11(1).

138ICC Rules, art. 9(1).

139LCIA Arbitration Rules, art. 10.3.

article 10.2 of the LCIA Rules, which makes reference to an arbitrator who ‘does not act fairly and impartially as between the parties’.¹⁴⁰

If the institutional challenge before the LCIA fails,¹⁴¹ the unhappy litigant might also bring a court challenge under English statute for ‘justifiable doubts’¹⁴² as to the arbitrator’s impartiality, or an application to annul the award itself for ‘serious irregularity’,¹⁴³ including failure to ‘[a]ct fairly and impartially’ as between the parties.¹⁴⁴

(ii) *Specificity of investment cases*

Assertions about the uniqueness of investor–state cases often overstate the proposition.¹⁴⁵ A clear cross-pollination of national and professional ethical standards exists as between commercial and

140*Ibid.* art. 10.2.

141Under LCIA Rules, challenges are heard by a Division of the LCIA Court itself, usually pursuant to written memorials and on occasion (albeit rarely) with oral argument. Unlike many other arbitral institutions, the LCIA publishes a sanitised version of challenge decisions to guide future litigants with respect to nominations or challenges. *See* Geoff Nicholas and Constantine Partasides, ‘LCIA Court Decisions on Challenges to Arbitrators: A Proposal to Publish, Annex: Survey of Exiting LCIA Challenge Decisions 2007’ in (2007) 23 *Arb. Int’l* 1 at pp. 21–41.

142Arbitration Act 1996, s. 24(1) (Eng.).

143*Ibid.* s. 68.

144*Ibid.* s. 33. For an illustration under the ICC Rules, *see* discussion of challenge in *AT&T Corp. v. Saudi Cable Co.* [2000] 2 Lloyd’s Rep. 127 (CA) (Eng.), available at 2000 WL 571190. In light of the fact that the arbitration began in 1995, the application to set aside partial awards invoked s. 23 of the 1950 Arbitration Act (not the 1996 Act) that speaks of arbitrator ‘misconduct’. *Ibid.* 136–137.

145One recent essay suggested that commercial arbitration was conducted ‘entirely by and for professionals’. Guillermo Aguilar Alvarez and W. Michael Reisman, ‘How Well are Investment Awards Reasoned?’ in Guillermo Aguilar Alvarez and W. Michael Reisman (eds.), *The Reasons Requirement in International Investment Arbitration: Critical Case Studies* (2008), pp. 1, 2. If this were true, of course, professors who teach about policy aspects of business disputes should be exposed as charlatans, and large portions of their scholarly work eliminated as meaningless. Decisions like *Mitsubishi Motors Corp. v. Soler Chrysler-Plymouth, Inc.*, 473 U.S. 614 (1985), which address safeguards involving antitrust claims, could be removed from national arbitration law, along with cases interpreting the language of New York Convention, Art. V(2)(b) on public policy violations. Surprisingly, the authors also suggest that international commercial awards are ‘rarely published’, notwithstanding the extensive collections of awards published in places such as

investor–state cases. In reality, investor–state arbitration holds no monopoly on the ‘private judging’ that affects societal and economic wellbeing.¹⁴⁶ Ethical standards in commercial cases fertilise decisions in investment cases, and vice versa.

Nor are the public effects of commercial arbitration any less real than those of treaty-based investor–state cases.¹⁴⁷ If the financial crisis of 2008 demonstrates anything, it teaches that private choices have public consequences. Contract disputes affect the world’s aggregate social and economic welfare no less than treaty controversies,¹⁴⁸ and breaches of international law end up being decided in commercial arbitration just as in treaty-based proceedings.¹⁴⁹

(e) Transnational Standards and ‘Soft Law’

Increasingly, conflicts of interest implicate non-governmental instruments such as the professional standards issued by the International Bar Association or the American Arbitration Association.

the ICC Recueil des Sentences, Mealey’s International Arbitration Reports, Journal de droit international, ASA Bulletin and Revue de l’arbitrage.

146For an exploration of the arguments on both sides, see Stephan Wilske *et al.*, ‘International Investment Treaty Arbitration and International Commercial Arbitration: Conceptual Difference or Only a “Status Thing”?’ in (2008) 1 *Contemp. Asia Arb. J* 213.

147One unfortunate effect of BIT-arbitration puffery lies in its tendency to reinforce stereotypes of investor-state arbitration as so extraordinary as to be somehow illegitimate. A better course might be to acknowledge that all international arbitration is designed to enhance procedural and political neutrality by granting decision-making power to persons other than the national bodies with a stake in the outcome.

148For example, insurance arbitrators play a vital role in maintaining respect for the sanctity of contract, which in turn permits manufacturers to meet otherwise disruptive risks. Gas price revision arbitration affects how much people pay for heat in the winter. And arbitration of pharmaceutical licence disputes can have an impact on the price of drugs.

149See *e.g.*, the LIAMCO arbitration with respect to the Libyan expropriation of US assets, discussed in *Libyan American Oil Co. v. Socialist People’s Libyan Arab Jamahirya*, 482 F.Supp. 1175 (D.D.C. 1980), vacated, 684 F.2d 1032 (D.C. Cir. 1981) (unpublished table decision). See also, *TOPCO Award*, *supra* n. 109.

To some extent such guidelines will be supplemented by the writings of scholars and practitioners setting forth what might be termed the ‘lore’ of international arbitral procedure.¹⁵⁰

The use of the term ‘soft law’ to designate such guidelines has led to unfortunate misinterpretation and misapprehension. Some observers express concern that non-governmental instruments will undermine the reasonable measure of certainty sought by merchants and investors to guide decision-making. The right critique has been aimed at the wrong target.¹⁵¹ When properly applied, such standards can enhance certainty by providing an alternative to ad hoc rule-making by jurists whose facile eloquence may articulate ‘general legal principles’ that constitute little more than a figleaf covering personal preferences.¹⁵² If crafted with intelligence,

150See e.g., Karl-Heinz Böckstiegel, ‘Major Criteria for International Arbitrators in Shaping an Efficient Procedure’ in *Arbitration in the Next Decade* (ICC Int’l Ct Arb. Bull. Spec. Supp. 1999), p. 49; Jack J. Coe, Jr, ‘Pre-Hearing Techniques to Promote Speed and Cost-Effectiveness: Some Thoughts Concerning Arbitral Process Design’ in (2002) 2 *Pepp. Disp. Resol. LJ* 53; Paul Friedland, ‘Combining Civil Law and Common Law Elements in the Presentation of Evidence in International Commercial Arbitration’ in (1997) *Int’l Arb. Rep.* (September) 25; Howard M. Holtzmann, ‘Balancing the Need for Certainty and Flexibility in International Arbitration Procedure’ in Richard B. Lillich and Charles N. Brower (eds.), *International Arbitration in the 21st Century* (1993), p. 3; Mark Huleatt-James and Robert Hunter, ‘The Laws and Rules Applicable to Evidence in International Arbitration Procedure and Some Issues Relating to Their Determination and Application’ in Geoffrey M. Beresford Hartwell (ed.), *The Commercial Way to Justice* (1997), p. 45; Martin Hunter, ‘Modern Trends in the Presentation of Evidence in International Commercial Arbitration’ in (1992) 3 *Am. Rev. Int’l Arb.* 204; Julian D.M. Lew and Laurence Shore, ‘Harmonizing Cultural Differences in International Commercial Arbitration’ in (1999) *Disp. Resol. J* (August) 32; Andreas F. Lowenfeld, ‘The Two-Way Mirror: International Arbitration as Comparative Procedure’ in (1985) 7 *Mich. YB Int’l Legal Stud.* 163; James J. Myers, ‘Ten Techniques for Managing Arbitration Hearings’ in (1996) *Disp. Resol. J* (January–March) 28; Lucy Reed and Jonathan Sutcliffe, ‘The “Americanization” of International Arbitration?’ in (2001) *Int’l Arb. Rep.* (April) 37; John Uff, ‘The Bill Tompkins Memorial Lecture 1994’ in (1995) 61 *Arbitration* 18.

151See W. Michael Reisman, ‘Soft Law Instruments Should have No Place in International Arbitration’, paper delivered at the Institute for Transnational Arbitration Academy Council and American Society of International Law, Soft Law Symposium, 9 April 2008, Washington D.C..

152William W. Park, ‘National Law and Commercial Justice’ in (1989) 63 *Tul. L Rev.* 647; William W. Park, ‘Neutrality, Predictability and Economic Cooperation’, 12 *J. Int’l Arb.* 99 (1995); William W. Park,

professional guidelines present a better guess about the parties' shared *ex ante* expectations than the unbridled discretion of overly clever arbitrators who pursue their own agendas.¹⁵³

Soft law instruments thus represent one check on the imperial decision-maker, and perhaps the only standard that can permit elaboration of procedural law through what John Rawls called the 'veil of ignorance' about the contingencies of a rule's application.¹⁵⁴ Arbitrators who interpret preexisting norms have less leeway to pick rules that will lead to the outcome favoured by their subjective predispositions.¹⁵⁵

Ethical soft law forms part of a more general phenomenon by which standards elaborated by professional associations serve to guide arbitral decision-making in matters related to evidence¹⁵⁶ and case management.¹⁵⁷ Built on arbitral lore memorialised in articles, treatises and

'Why Courts Review Arbitral Awards' in Robert Briner *et al.* (eds.), *Recht der Internationalen Wirtschaft und Streiterledigung im 21. Jahrhundert: Liber Amicorum Karl-Heinz Böckstiegel* (2001), p. 595.

¹⁵³William W. Park, 'Arbitration's Protean Nature: the Value of Rules and the Risks of Discretion' in (2003) 19 *Arb. Int'l* 279; William W. Park, 'Private Disputes and the Public Good' in (2005) 20 *Am. U Int'l L Rev.* 903; William W. Park, 'Procedural Default Rules Revisited' in Julian D.M. Lew and Loukas A. Mistelis (eds.), *Arbitration Insights* (2007), p. 360; William W. Park, 'The Procedural Soft Law of International Arbitration' in Loukas A. Mistelis and Julian D.M. Lew (eds.), *Pervasive Problems in International Arbitration* (2006), p. 141.

¹⁵⁴See John Rawls, *A Theory of Justice* (1971), para. 24, p. 136. Rawls affirmed, *inter alia*, that to be just, rules should be uninformed by any existing litigation strategy, not created in function of what some might call the 'ouch test', which looks to see who gets hurt by a particular rule. On some matters the 'veil of ignorance' already finds limited recognition in arbitration. For example, although different methods exist to calculate arbitrators' fees (ICC looks to the amount in dispute, while AAA and LCIA base fees on time spent), no institution gives an arbitrator discretion to opt for one approach or the other (*ad valorem* or hourly) after seeing how the case develops.

¹⁵⁵Similar principles obtain with respect to the substantive law applied to the merits of the dispute, where most business managers seek predictability in normal commercial relations. As the late Dr Francis Mann noted, 'no merchant of any experience would ever be prepared to submit to the unforeseeable consequences which arise from application of undefined and undefinable standards described as rules of a lex of unknown origin'. F.A. Mann, 'Introduction II to Lex Mercatoria and Arbitration' (Thomas E. Carbonneau (ed.), 1990), pp. xix, xxi.

¹⁵⁶See IBA Working Party, 'Commentary on the New IBA Rules of Evidence in International Commercial Arbitration' in (2000) 2 *Bus. L Int'l* 16 at p. 17; *see also*, Michael Bühler and Carroll

learned papers, these guidelines represent what might be called the ‘soft law’ of arbitral procedure, in distinction to the firmer norms imposed by statutes and treaties.¹⁵⁸ Nothing prevents parties from agreeing to override the guidelines, which enter the arbitration only when such agreement proves impossible.

(f) *Professional Guidelines*

Among the many professional guidelines on arbitrator comportment, two of the most influential include the IBA Guidelines¹⁵⁹ and the Code of Ethics issued jointly by the American Arbitration Association and the American Bar Association.¹⁶⁰ Whatever one’s views about the wisdom of particular rules, most informed observers recognise the rules’ far-reaching effects, the latter principally for domestic arbitration conducted within the United States and the former with

Dorgan, ‘Witness Testimony Pursuant to the IBA Rules of Evidence in International Commercial Arbitration: Novel or Tested Standards?’ in (2000) 17 *J Int’l Arb.* 3. The rules are available at www.ibanet.org.

157The American College of Commercial Arbitrators published a compendium of ‘Best Practices’ for business arbitration. College of Commercial Arbitrators, *Guide to Best Practices in Commercial Arbitration* (Curtis E. von Kann *et al.* (eds.), 2006); *see also*, ICC Comm’n on Arbitration, Publ’n No. 843, *Techniques for Controlling Time and Cost in Arbitration* (2007), available at [www.iccwbo.org/uploaded Files/TimeCost_E.pdf](http://www.iccwbo.org/uploaded%20Files/TimeCost_E.pdf); UNCITRAL, *Notes on Organizing Arbitral Proceedings* (1996), available at www.uncitral.org/pdf/english/texts/arbitration/arb-notes/arb-notes-e.pdf.

158.For a recent survey of these non-governmental initiatives, *see* William W. Park, ‘Three Studies in Change’ in *Arbitration of International Business Disputes* (2006), pp. 3, 45–65.

159IBA Guidelines, *supra* n. 15 at General Standard 2; *see* Markham Ball, ‘Probity Deconstructed: How Helpful, Really, are the New International Bar Association Guidelines on Conflicts of Interest in International Arbitration?’ in (2004) 15 *World Arb. and Mediation Rep.* 333; Jan Paulsson, ‘Ethics and Codes of Conduct for a Multi-Disciplinary Institute’ in (2004) 70 *Arbitration* 193 at pp. 198–199.

160The 2004 AAA/ABA Code of Ethics for Arbitrators in Commercial Disputes represents a modification of an earlier code adopted in 1977. *See generally*, Paul D. Friedland and John M. Townsend, ‘Commentary on Changes to the Commercial Arbitration Rules of the American Arbitration Association’ in (2003–2004) *Disp. Resol. J* (November–January) 8; Ben H. Sheppard, Jr, ‘A New Era of Arbitrator Ethics for the United States’ in (2005) 21 *Arb. Int’l* 91.

respect to most international commercial arbitral proceedings. For want of anything better, they get pressed into service to fill the gaps left by overly vague institutional rules or lack of foresight by the parties' advisers.

(i) International Bar Association Guidelines

Perhaps the most oft-cited of these standards can be found in the IBA Guidelines.¹⁶¹ Rightly or wrongly, this list has entered the canon of sacred documents cited when an arbitrator's independence is contested. The general standards are both objective and subjective. According to the IBA Guidelines, arbitrators should decline appointment if they have doubts about their ability to be impartial or independent¹⁶² or if justifiable doubts exist from a reasonable third person's perspective.¹⁶³

In practice, the dominant test as elaborated in judicial and institutional decisions will be an objective one. Inevitably, challenges by parties will focus on arbitrators who have already discounted any self-doubts they might have. Arbitrators who consider themselves incapable of performing their duties with integrity will normally decline appointment or resign. It would be odd to hear an arbitrator say, 'Please note that I'm probably biased. But let me know if you think otherwise'. By contrast, the IBA Guidelines set forth a more subjective standard for disclosure, requiring communication of facts or circumstances that may 'in the eyes of the parties' give rise to doubts about impartiality or independence.¹⁶⁴

161The IBA Guidelines on Conflicts of Interest should not be confused with the less controversial IBA Rules of Ethics for International Arbitrators. The latter include broad, and somewhat bland, admonitions about being competent, diligent, efficient and remaining 'free from bias'. See IBA Rules of Ethics for International Arbitrators (1987), rules. 1, 2.

162IBA Guidelines, *supra* n. 15 at General Standard 2(a).

163*Ibid.* General Standard 2(b).

164*Ibid.* General Standard 3(1).

A disclosure does not necessarily mean disqualification. Evaluation of the potential conflict must be made by the parties as well as whatever body will hear the challenge.¹⁶⁵ In such instances, the relevant test will almost inevitably be something along the lines of justifiable doubts in the mind of a reasonable person.

Excessive disclosure can cause as many problems as inadequate disclosure. If an overscrupulous conscience announces links that would not normally raise questions, this might cause parties to wonder whether there is more going on than meets the eye.

One of the most useful (albeit controversial) features of the IBA Guidelines lies in its enumeration of illustrative elements that create varied levels of arbitrator disclosure.¹⁶⁶ A ‘Red List’ describes situations that give rise to justifiable doubts about an arbitrator’s impartiality. Some are non-waivable (such as a financial interest in the outcome of the case), while others (such as a relationship with counsel) may be ignored by mutual consent. An ‘Orange List’ covers scenarios (such as past service as counsel for a party) that the parties are deemed to have accepted if no objection is made after timely disclosure. Finally, a ‘Green List’ enumerates cases (such as membership in the same professional organisation) that require no disclosure.

¹⁶⁵In cases of supervised arbitration under the rules of the AAA, ICC or LCIA, an institutional challenge will usually be brought prior to any court action. *See e.g., AT&T Corp. v. Saudi Cable Co.* [2000] 2 Lloyd’s Rep. 127 (CA) (Eng.), available at 2000 WL 571190, where following a mix-up with various versions of the chairman’s CV, a challenge was brought for failure to report a position on the board of directors of a company that was in direct competition with the losing party in the arbitration. *Ibid.* 130. An unsuccessful challenge before the ICC Court preceded an equally unfruitful attempt to have the award vacated in a judicial action at the arbitral seat in London. *Ibid.* 138.

¹⁶⁶*See* IBA Guidelines, *supra* n. 15 at Pt II.

(ii) *US Rules*

One frequently hears complaints about the ‘Americanization’ of arbitration,¹⁶⁷ connoting aggressive litigation tactics that include hefty boxes of unmanageable exhibits, costly pretrial discovery, and disruptive objections to evidence.¹⁶⁸ One also notes the internationalisation of US dispute resolution practices, as reflected in greater use of written testimony and reasoned awards.¹⁶⁹

Perhaps the most striking example of internationalisation finds itself in the evolution of arbitral ethics. Traditionally, US practice presumed party-nominated arbitrators to be partisan, and thus permitted *ex parte* communication with their appointers.¹⁷⁰ Arbitrators nominated by one side were expected to be non-neutral unless explicitly agreed otherwise.¹⁷¹

167 See e.g., Roger P. Alford, ‘The American Influence on International Arbitration’ in (2003) 19 *Ohio St. J on Disp. Resol.* 69. This article forms part of a symposium issue, ‘The Americanization of International Dispute Resolution’, which includes contributions by Susan Karamanian, Elena Helmer and Cesare Romano. The wider influence of US law has also been noted by Bernard Audit in ‘L’Américanisation du droit’ in (2001) 45 *Arch. philosophie du droit* 7 (Fr.).

168 Not all US practices evoke disapproval, however. In a provocative article subtitled ‘Why Civil Law Arbitrators Apply Common Law Procedures’, an eminent Zürich attorney studied the way some Continental lawyers can be reborn to an appreciation of Anglo-American litigation techniques such as cross-examination and document production. Markus Wirth, ‘Ihr Zeuge, Herr Rechtsanwalt! Weshalb Civil Law Schiedsrichter Common-Law-Verfahrensrecht anwenden?’ in (Jan-Feb 2003) 1 *Zeitschrift für Schiedsverfahren (Schieds VZ, German Arb. J)* 8-15.

169 See Paul D. Friedland and Ank Santens, ‘The Internationalization of American Arbitration’ in (2004) *News and Notes from Inst. for Transnat’l Arb.* (Spring) 1. See generally, David Branson, ‘American Party-Appointed Partisan Arbitrators: Not the Three Monkeys’ in (2004) 30 *U Dayton L Rev.* 1; Friedland and Townsend, *supra* n. 164; Bruce Meyerson and John M. Townsend, ‘Revised Code of Ethics for Commercial Arbitrators Explained’ in (2004) *Disp. Resol. J* (February–April) 10; Sheppard, *supra* n. 164; Ben H. Sheppard, Jr, ‘A New Era of Arbitration Ethics: the 2004 Revision to the AAA/ABA Code of Ethics for Arbitrators in Commercial Disputes’ in (2004) *News and Notes from Inst. for Transnat’l Arb.* (Spring) 1.

170 During the proceedings, arbitrators should not engage in *ex parte* communications about the case with counsel. Nevertheless, some institutional rules remain silent on the matter. Notably, the International Chamber of Commerce has shown itself reticent to publish an explicit prohibition. See Yves Derains and Eric A. Schwartz, *A Guide to the ICC Rules of Arbitration* (2nd edn, 2005) 131–132; see also, W.

Most arbitration conducted within the United States was brought into line with global standards requiring independence for all arbitrators. Under the 2004 joint AAA/ABA Code of Ethics, a party-nominated arbitrator may be non-neutral only if so provided by the parties' agreement, the arbitration rules or applicable law.¹⁷² The new attitude expressed in the Code was reinforced by changes in the American Arbitration Association's domestic commercial arbitration rules, effective July 2003, establishing a presumption of neutrality for all arbitrators.¹⁷³ These rules coexist along with idiosyncrasies of practice among particular institutions and states.¹⁷⁴

Readers must be careful not to confuse the AAA/ABA Code of Ethics with other US guidelines,¹⁷⁵ including recently abandoned proposals from within the ABA for a 'disclosure

Laurence Craig, William W. Park and Jan Paulsson, *International Chamber of Commerce Arbitration* (3rd edn, 2000), para. 13.07, p. 242 (seeming to acknowledge that a practice of *ex parte* communication might be agreed by the parties).

171See Code of Ethics for Arbitrators in Commercial Disputes (1977), Canon VII. For a critique of the practice, see Seth H. Lieberman, 'Something's Rotten in the State of Party-Appointed Arbitration: Healing ADR's Black Eye that is "Nonneutral Neutrals"' in (2004) 5 *Cardozo J Conflict Resol.* 215.

172See AAA/ABA Code of Ethics, *supra* n. 18 at preamble to Canon X; see generally, 'Report to ABA House of Delegates' in (2003/2004) *Int'l Arb. News* (Winter) 15.

173American Arbitration Association Commercial Arbitration Rules and Mediation Procedures, rule 18 (applicable unless there has been agreement otherwise) prohibits parties from communicating *ex parte* with an arbitrator, except that parties may communicate with party-nominated (rather than presiding) arbitrators (i) to describe the nature of the controversy; or (ii) to discuss selection of a presiding arbitrator. AAA Commercial Arbitration Rules and Mediation Procedures (2007), rule 18. Under rule 12(b), party-nominated arbitrators must meet general standards of impartiality and independence unless there has been agreement otherwise, as permitted by rule 17(a)(iii). *Ibid.* rule 12(b).

174See e.g., *Crédit Suisse First Boston Corp. v. Grunwald*, 400 F.3d 1119 (9th Cir. 2005) (involving the controversial California Ethical Standards for Neutral Arbitrators). In the case at bar, arising under the rules of the National Association of Securities Dealers, the California standards were found to be pre-empted by the 1934 Securities Exchange Act. *Ibid.* 1121.

175The College of Commercial Arbitrators has published useful commentary on the topic. See James H. Carter *et al.*, 'Appointment, Disclosures and Disqualification of Neutral Arbitrators' in *Guide to Best Practices in Commercial Arbitration*, *supra* n. 161 at pp. 7, 7–26. Other thoughtful observations can be found in Lawrence W. Newman and Richard D. Hill (eds.), *The Leading Arbitrators' Guide to International*

checklist’.¹⁷⁶ The risk in such guidelines, of course, is that an unhappy loser in an arbitration might take inspiration from the checklist as a roadmap for annulment motions. Like the mnemonic devices used by some administrative staff at arbitral institutions, checklists and ‘rules of thumb’ should be seen as starting points for analysis rather than black letter destinations.¹⁷⁷

(g) Synthesising Legal Norms

Decisions of national courts, arbitral institutions and arbitrators (in the case of ICSID proceedings) all contribute to the elaboration of what might be called a jurisprudence of ethical standards. Those who must rule on disqualification motions will inevitably seek some understanding of what others have done in analogous cases. Although the decisions do not constitute binding precedent in the sense of many national legal systems, they do provide an indication of what others consider the right approach, and as such contribute to transnational ethical norms.

Arbitration (2nd edn, 2008), with contributions by Gerald Aksen (ch. 2 ‘The Tribunal’s Appointment’), Andreas Lowenfeld (ch. 3 ‘The Party-Appointed Arbitrator’) and Allan Philip (ch. 5 ‘The Duties of an Arbitrator’).

¹⁷⁶Originally proposed in January 2008 by a subcommittee of the Arbitration Committee of the ABA Dispute Resolution Section, the draft ‘Best Practices for Meeting Disclosure Requirements’ (often called simply the ‘Disclosure Checklist’) encountered considerable opposition from within both the ABA Section of International Law and the College of Commercial Arbitrators. ABA Section of Dispute Resolution, *Best Practices for Meeting Disclosure Requirements Under the RUAA and Similar Arbitrator Disclosure Standards* (10 January 2008). In April 2009, the Council of the Dispute Resolution Section refused to approve the draft.

¹⁷⁷Mnemonic devices have occasionally been pressed into service. An acronym coined by a long forgotten Bostonian runs through five elements for arbitrator disqualification, asking whether a financial or personal relationship can be characterised as (i) substantial, (ii) continuing, (iii) recent, (iv) obvious and/or (v) direct. The initial letters of each word spell ‘SCROD’, a name found on menus at New England restaurants to describe a white fish in the cod or haddock family, served split and deboned. One might puzzle over the attribute ‘obvious’, given that the temptation to defect from duty remains problematic even if occasioned by an otherwise hidden relationship.

Admittedly, the practice of looking to different sources of authority will not be satisfying to those who seek a hierarchy of clear authority within a single legal jurisdiction. For better or for worse, however, no such unified judicial system governs the world of international economic relations.¹⁷⁸ In the world as we find it, an approach taking into consideration relevant national and administrative practice will likely provide greater predictability and fairness than allowing each challenge decision to be fashioned from whole cloth.

Grounds for challenge often present themselves with slight but relevant factual variations. For example, conflicts decisions commonly address an arbitrator's relationship with an institution or company that, in turn, has links to one of the parties in the case.¹⁷⁹ The potential for

178The closest approximation to a supreme court for international law might be found in the International Court of Justice (ICJ), a body with power to decide cases only when states accept jurisdiction through treaty or declaration. *See* Statute of the International Court of Justice, arts. 34–36, 26 June 1945, 59 Stat. 1055. In diplomatic protection before the ICJ, foreign investors remain captive to the political predisposition of their home countries. Even when a state agrees to sponsor a claim, the Court itself may find the connection between the investor and the state insufficient to justify standing. *See e.g., Barcelona Traction, Light and Power Co., Ltd (Belgium v. Spain, Second Phase)* [1970] ICJ 3 (5 February), available at 1970 WL 1 (ICJ) (forbidding Belgium from espousing claim of Belgian shareholders in Canadian company). For a rare case in which the ICJ did hear an investment dispute, *see Elettronica Sicula SpA (ELSI) (United States v. Italy)* [1989] ICJ 15 (20 July), (1989) 28 ILM 1109, available at www.icj-cij.org/docket/files/76/6707.pdf (finding no host state liability when Italy requisitioned US-owned plant to prevent liquidation). *See generally*, F.A. Mann, 'Foreign Investment in the International Court of Justice' in (1992) 86 *Am. J Int'l Law* 92.

179In this respect, several challenges have been rejected with respect to an arbitrator's membership on the board of a Swiss bank that managed pension funds and whose portfolio contained shares of one of the parties. *See Suez v. Argentina*, ICSID Case No. ARB/03/17 (claimant Suez, Aguas de Barcelona and InterAguas Servicios); *Suez v. Argentina*, ICSID Case No. ARB/03/19 (claimant Suez, Vivendi and Aguas de Barcelona); *Electricidad Argentina SA v. Argentina*, ICSID Case No. ARB/03/22 (claimant Electricidad Argentina and EDFI); *EDF International SA v. Argentina*, ICSID Case No. ARB/03/23 (claimant EDF International SA, SAUR International SA and León Participaciones Argentinas SA).

taint will depend on the specific nature and intensity of the relationship, whether as director, owner, counsel or customer.¹⁸⁰

In an effort to guide both arbitrators and litigants, at least one arbitral institution has published sanitised versions of its challenge decisions. A compendium of challenges under the rules of the LCIA groups the various grounds for disqualification, including the two general rubrics of impartiality or independence, as well as the British formulation of a ‘duty to act fairly between the parties’.

V. THREE RECURRING PROBLEMS

(a) Trivial and ‘De Minimis’ Contacts

On a planet where butterflies flap wings in Africa so as to cause Canadian snowstorms, clever minds can present scenarios under which most individuals might be deemed less than virgin in attitude or predisposition. Experiences or relationships might create distant but nevertheless worrisome relationships with litigants. Some chance statement by the arbitrator might raise the prospect of troubling predilections about controverted issues in the arbitration.

If a dispute resolution system aims to be useful in a professionally and economically interdependent world, some principles of proportionality and reasonable nexus must operate to triage between genuine and spurious challenges.¹⁸¹ Analysis does not end with the discovery of

180In a dispute implicating a manufacturer of household appliances, an arbitrator who owns a dishwasher made by the manufacturer would present a very different position from that of an arbitrator who served as corporate secretary. An arbitrator who serves on the board of a company with 100,000 customers (one of whom has a link with an affiliate of the respondent) would pose different concerns from those obtaining if the respondent’s affiliate was the principal customer.

181In this connection, one remembers the delightful tirade in Molière’s *Don Juan* when the valet Sganarelle proves the inevitability of his master’s damnation by invoking a series of causal links, each

some remote link between arbitrator and dispute. If assessments of arbitrator challenges were entirely subjective, ethical standards would become irrelevant to any useful ethical canons. Notions of *de minimis* contacts, related to the proximity or intensity of the troublesome relationship, have been called into service to evaluate an arbitrator's allegedly disqualifying links with one side.¹⁸² In this connection, the IBA Guidelines attempt to provide concrete criteria for judging arbitrator relationships and predispositions. General Standard 2 of the Guidelines obliges arbitrators to resign if they know of facts or circumstances which, from a reasonable person's point of view, give rise to 'justifiable doubts' about the arbitrators' impartiality or independence.¹⁸³ In defining justifiable doubts, Standard 2(d) speaks of a 'significant' economic or personal interest, not 'any' interest.¹⁸⁴

plausible on its own, but together reaching a conclusion in no way justified by the reasoning. The bird clinging to a branch reminded Sganarelle of the duty to cling to moral precepts, and then led him through sky, sea, ships, earth and beasts to the conclusion that his miscreant philandering boss was lost forever, which in any event was the place that the scandalised wanted to reach from the beginning. Molière, *Don Juan*, Act 5, sc. 2.

¹⁸²See the concurring opinion in *Commonwealth Coatings Corp. v. Continental Casualty Co.*, 393 U.S. 145 (1968), where Justice White considered it enough that the challenged arbitrator had done 'more than trivial business' with one of the parties. *Ibid.* 152 (White J, concurring). This test was adopted recently by the Second Circuit Court of Appeals in *Applied Industrial Materials Corp. v. Ovalar Makine Ticaret Ve Sanayi, AS*, 492 F.3d 132 (2d Cir. 2007). See also, decisions dismissing the challenges in ICSID cases ARB/03/17 (*Suez, Aguas de Barcelona and Interagua Servicios v. Argentina*) and ARB/03/19 (*Suez, Vivendi and Aguas de Barcelona v. Argentina*). In their decision of 12 May 2008, the remaining arbitrators identified four criteria relevant to their colleague's links with the party that had nominated her: (i) proximity of the connections; (ii) intensity of interaction; (iii) dependence on the party by virtue of benefits said to have been conferred; and (iv) materiality of any benefits allegedly accruing to the arbitrator. The challenge was based on the challenged arbitrator's position as a director of a Swiss bank that apparently held portfolio investments in small amounts of the claimant companies.

¹⁸³Standard 2(a) speaks of the arbitrator's subjective 'doubts' while Standard 2(b) refers to an objective test based on a 'reasonable third person's point of view'. IBA Guidelines, *supra* n. 15 at General Standards 2(a), 2(b).

¹⁸⁴A comment to General Standard 6 discussing troublesome relationships throws further light on the overlap of arbitrators' interests with those of their law firm. Explanation 6(a) states that 'the activities of

Looking to national law for analogies, a *de minimis* standard can also be found in Canon 2 of the American Bar Association 2007 Model Code of Judicial Conduct , which requires a judge to perform the duties of judicial office impartially, competently and diligently. Following this general Canon, the ABA Model Code provides as follows:

A judge shall disqualify himself or herself in any proceeding in which the judge's impartiality might reasonably be questioned, including but not limited to the following circumstances:

...

(2) The judge knows that the judge ... has more than a *de minimis* interest that could be substantially affected by the proceeding.¹⁸⁵

The ABA Model Code of Judicial Conduct defines *de minimis* to mean 'an insignificant interest that could not raise a reasonable question regarding the judge's impartiality'.¹⁸⁶ It also defines 'economic interest' to mean ownership 'of more than a *de minimis* legal or equitable interest'.¹⁸⁷ In applying this principle, the ABA Model Code of Judicial Conduct states that an economic interest does not include an interest in 'a mutual or common investment fund'.¹⁸⁸

Other jurisdictions with developed arbitration laws take a similar perspective. In *ATT v. Saudi Cable Co.*, the English Court of Appeal had to consider the effect of an arbitrator's ownership of shares in a telecommunications company in competition with one of the parties. Any benefit from the arbitration's outcome that could indirectly accrue to the company whose

the arbitrator's firm should not automatically constitute a conflict of interest'. Rather, each firm activity must be considered in the individual case. IBA Guidelines, *supra* n. 15 at General Standard 6 cmt (a).
185ABA Model Code of Judicial Conduct (2007), rule 2.11.

186*Ibid.* Terminology.

187*Ibid.*

188*Ibid.*

shares were owned by the arbitrator was deemed ‘of such minimal benefit to [the arbitrator]’ that the court held it unreasonable to conclude that the arbitrator’s share ownership would be a relevant influence.¹⁸⁹ An insignificant ownership interest in a company will not be cause for disqualification.

The costs of an absolutist perspective will often outweigh any advantages. If ethical standards did not include some notion of triviality, it would be unduly easy to derail arbitration by asserting a tenuous connection between arbitrators and facts that might arguably have an effect on their decisions. A ‘no-link-too-small’ theory would permit removal of arbitrators simply because they occasionally socialised with colleagues from the host state. The damage to the stability and efficiency of the arbitral process would affect all those who depend on it to provide relatively fair and neutral adjudication.

(b) Saying Too Much Too Early

Arbitrators may be challenged not just for pecuniary or personal links with one side to the dispute, but also when their conduct creates an objective impression of having prejudged a case. For example, a procedural order might express conclusions about a matter that has not yet been the subject of evidentiary hearings, such as reference to ownership of contested property. Whether or not such expressions of opinion taint the arbitrator depends very much on the facts and circumstances of each case. The context of the order might make clear that ownership was presumed merely for the sake of determining whether to grant interim relief to prevent assets from being diverted. The offending language might be tentative and *prima facie* with no intention of depriving either side of a full and fair hearing on the matter, and inserted in an order

189 *AT&T Corp. v. Saudi Cable Co.* [2000] 2 Lloyd’s Rep. 127, para. 43(c) (CA) (Eng.), available at 2000 WL 571190.

with qualifying language such as ‘if so decided by the Tribunal’ or ‘on the assumption that Claimant is ultimately found to be the owner’.

Prejudgment causes problems under both the statutory provisions of developed legal systems and the rules of most arbitral institutions. The interaction of these rules might be illustrated by a hypothetical arbitration in London. The English Arbitration Act 1996 establishes mandatory norms that an arbitral tribunal shall ‘act fairly and impartially as between the parties, giving each party a reasonable opportunity of putting his case and dealing with that of his opponent’.¹⁹⁰ A rich English case law on ‘apparent bias’ makes clear that justice must not only be done, but must be seen to be done.¹⁹¹ Among the tests proposed by judicial and scholarly pronouncements, one that commends itself looks to see whether the circumstances of the case would lead a fair-minded and informed observer to conclude that there was a real danger that the tribunal was biased.

Institutional rules often applied in London follow similar lines. The LCIA Rules provide that an arbitrator may be considered unfit if he or she ‘does not act fairly and impartially as between the parties’,¹⁹² and that an arbitrator may be challenged if ‘circumstances exist that give rise to justifiable doubts as to his impartiality or independence’.¹⁹³ Bias under that text includes

190 Arbitration Act 1996, s. 33(1) (Eng.).

191 Cases include *R v. Sussex Justices* [1924] 1 KB 256; *Locabail Ltd v. Bayfield Properties Ltd* [2000] 1 All ER 65; *R v. Gough* [1993] AC 646 (HL); *In re Medicaments and Related Classes of Goods (No. 2)* [2001] 1 WLR 700 (CA); *Porter v. Magill* [2002] 2 AC 357 (HL); *ASM Shipping Ltd v. TTMI Ltd* [2005] EWHC (Comm) 2238; *National Assembly for Wales v. Condrón* [2006] EWCA (Civ) 1573; *Hagop Ardahalian v. Unifert International SA (The Elisssar)* [1984] 1 Lloyd’s Rep. 206 (QB); *AWG Group Ltd v. Morrison* [2006] EWCA (Civ) 6; *Modern Engineering (Bristol) Ltd v. C. Miskin and Son Ltd* [1981] 1 Lloyd’s Rep. 135 (CA); *R v Bow Street Metropolitan Stipendiary Magistrate, Pinochet No. 2* [2000] 1 AC 199 (HL); *Gillies v. Secretary of State for Work and Pensions* [2006] 1 WLR 781 (HL); and *Flaherty v. National Greyhound Racing Club* [2005] EWCA (Civ) 1117. See also discussion *supra*.

192 LCIA Arbitration Rules, art. 10.2.

193 *Ibid.* art. 10.3.

prejudgment of an issue, in the sense of deciding without giving each side an opportunity to present its case.¹⁹⁴

(c) *Barristers*

(i) *Shared chambers*

To the extent London remains one of the great centres for private dispute resolution, the role of British barristers takes on a special significance for international arbitration. In at least one investor–state case, an arbitral tribunal itself held that a barrister should not appear as counsel before another member of his chambers.¹⁹⁵ Although free to select its lawyers prior to constitution of the arbitral tribunal, the respondent was not entitled to change the composition of its legal team in a way that might imperil the tribunal’s legitimacy.¹⁹⁶ The tribunal found no absolute bar to barristers from the same chambers being involved as counsel and arbitrator in the same case, but found equally no absolute rule to the opposite effect. Consequently, the justifiability of an apprehension of bias would depend upon ‘all relevant circumstances’.¹⁹⁷

194 Sometimes it is said that a party-nominated arbitrator should possess maximum predisposition and minimum bias. Although the value of this unduly cute saying remains doubtful, it is true that for international arbitration, the party-nominee often plays a special role in assisting the presiding arbitrator to understand arguments that may otherwise be less accessible, due to differences in legal culture.

195 *Hrvatska Elektroprivreda, dd v. Slovenia*, ICSID Case No. ARB/05/24 (2008) (implicating claims by a Croatian entity before a tribunal composed of David Williams (Chairman), Jan Paulsson and Charles Brower). It was determined that David Mildon (appointed co-counsel of the respondent) could not participate further in the case because Messrs Mildon and Williams were both members of Essex Court Chambers.

196 Article 56 of the ICSID Convention stresses the stability of properly constituted tribunals, providing that a tribunal’s composition shall remain unchanged except for death, incapacity or resignation. ICSID Convention, Art. 56. The continued appearance of Mr Mildon might have undermined the legitimacy of the tribunal by giving an appearance of impropriety, or by requiring resignation of Mr Williams, the tribunal’s Chairman.

197 *Hrvatska Elektroprivreda, supra* n. 199, Decision on Jurisdiction para. 31.

Barristers, the arm of the legal profession most often charged with actually arguing cases, traditionally practise from ‘chambers’ that bear both similarities and differences when compared with law firms in general. The chambers include shared office space and administrative assistants styled as clerks, as well as the normal amenities of law practice such as word processors, fax machines and photocopiers. Younger lawyers receive guidance and referrals from more senior members.

Most barristers seem to reject application of the conflict-of-interest rules that would normally be relevant to practice within a law firm. Considering themselves independent and self-employed, sharing expenses but not revenues,¹⁹⁸ barristers see no reason why two members of the same chambers should refrain from acting for opposite sides of an arbitration, or why one should not sit as arbitrator in a case where another serves as advocate.

Not all are convinced, however, that the integrity of proceedings remains uncompromised when barristers from one set of chambers serve as arbitrator and counsel in the same arbitration. Shared profits are not the only type of professional relationships that can create potential conflicts. Senior barristers often have significant influence on the progress of junior colleagues’ careers. Moreover, London chambers increasingly brand themselves as specialists in particular fields, with senior ‘clerks’ taking on marketing roles for the chambers, sometimes travelling to stimulate collective business. Moreover, a barrister’s success means an enhanced reputation, which in turn reflects on the chambers as a whole.¹⁹⁹

198See e.g., R. Pillai, ‘Independence and Impartiality: the Situation of English Barristers Acting in Arbitrations’ in (2008) *Transnat’l Disp. Mgmt* (July), www.transnational-dispute-management.com/ (subscription only); David Branson, ‘Note on Hrvatska Elektroprivreda v. Republic of Slovenia’ in (2009) *25 Arb. Int’l*. 615.

199Sceptics also note that salaried legal associates in the United States and other countries assume the conflicts of their firm affiliation even without sharing in profits.

In response to doubts about the ethics of their practice, some barristers suggest that outsiders just do not understand the system, characterising the critiques as naïve. Like a Paris waiter impugning a tourist's ability to speak French in order to distract him from insisting on the correct change, the critique aims to camouflage what is at stake. Often, however, outsiders do understand the mechanics of chambers. They simply evaluate the dangers differently.

(ii) International Bar Association Guidelines

The position under English law is what it is.²⁰⁰ This does not prevent justifiable doubts from arising among parties to international arbitration concerning independence as between two barristers of the same chambers in a single proceeding. Under the IBA Guidelines, the 'Orange List' Section 3.3 includes relationships 'between an arbitrator and another arbitrator or counsel'.²⁰¹ As mentioned earlier, this non-exhaustive iteration of various fact patterns covers common scenarios that, depending on the circumstances of each case, might give rise to justifiable doubts as to arbitrator impartiality or independence in the eyes of the parties. The arbitrator thus has a duty to disclose problematic facts, which the parties are deemed to have accepted if no timely objection is made following disclosure.²⁰²

200At least one English case has rejected a challenge to an arbitrator who shares chambers with a barrister serving as advocate in the same case. See *Laker Airways Inc. v. FLS Aerospace Ltd* [1999] 2 Lloyd's Rep. 45 (QB) (judgment of Rix J, as he then was). A more nuanced view, however, may be evolving. See e.g., *Smith v. Kvaerner Cementation Foundations Ltd* [2006] EWCA (Civ) 242, [2006] 3 All ER 593 (CA) (involving litigation for personal injuries sustained in a road accident). Both sides' barristers and the Recorder (legal officer acting as magistrate within a given locality) were from the same chambers. On appeal from a judgment against the claimant Smith, the Court of Appeal expressed concern that the claimant's barrister had not properly explained to his client the complexity of the matter. The judgment was reversed, with Mr Smith's waiver found to be ineffective.

201IBA Guidelines, *supra* n. 15 at Pt II, s. 3.3.

202*Ibid.* General Standard 4(a).

The Orange List's broad category of '[r]elationship[s] between an arbitrator and another arbitrator or counsel' is amplified by Section 3.3.1, which includes a situation where 'the arbitrator and another arbitrator are lawyers in the same law firm'.²⁰³ This is supplemented in Section 3.3.3 by a further enumeration of troublesome relationships, to include an arbitrator who was 'within the past three years a partner or colleague of, or otherwise affiliated with, another arbitrator or any of the counsel in the same arbitration'.²⁰⁴

A special provision covers barristers, however. The Orange List, a non-exhaustive enumeration of fact patterns that 'may' give rise to justified doubts, includes the following relationship: 'The arbitrator and another arbitrator or the counsel for one of the parties are members of the same barristers' chambers'.²⁰⁵ The IBA Guidelines' inclusion of this category was not without debate or objection, and became the subject of a discussion in the 'Background' report issued by the IBA Working Group.²⁰⁶

(iii) Collegiality and the 'outside' arbitrator

When barristers from the same chambers oppose each other as advocates, each wants to show special cleverness. Competitive juices work against inappropriate behaviour. Incentives to deviate from duty normally remain outweighed by the goal of proving oneself the better

203 *Ibid.* Pt II, s. 3.3.1.

204 *Ibid.* Pt II, s. 3.3.3.

205 *Ibid.* Pt II, s. 3.3.2.

206 Otto L.O. de Witt Wijnen *et al.*, 'Background Information on the IBA Guidelines on Conflicts of Interest in International Arbitration' in (2004) 5 *Bus. L Int'l* 433 at pp. 455–456, available at [www.ibanet.org/images/downloads/Background%20 Information.pdf](http://www.ibanet.org/images/downloads/Background%20Information.pdf). The IBA Working Group notes the distinction between the operation of law firms and barristers chambers (including differences among barristers in different jurisdictions) but then adds: 'in light of the content of the promotional material which many chambers now disseminate, there is an understandable perception that barristers' chambers should be treated the same way as law firms'. *Ibid.* p. 455.

gladiator. Similar considerations reduce risks when one barrister serves as arbitrator while another (from the same chambers) acts as counsel.

Different factors operate, however, when two barristers from the same chambers sit together as arbitrators and exclude meaningful participation by the third member of the tribunal.²⁰⁷ Their bilateral deliberations remain outside the reach of party scrutiny. The junior of the two barristers might draft the award for the senior to present as ‘our award’ to the third arbitrator, followed perhaps by a perfunctory conference call replacing genuine deliberations. When a same-chambers relationship is apparent from the start, the litigants will have renounced any objection to composition of the tribunal as such. This does not mean, however, that they waive integrity and good faith in the tribunal’s internal communications, which form an essential part of due process. Parties who stipulate three arbitrators have a right to expect that all will be allowed to participate in discussions.

Exclusion of the third arbitrator derives not from any inherent wickedness in the two affiliated barristers, but from the moral hazard implicit in any hidden in-group complicity and facilitated by the confidential nature of deliberations. Enlightened English arbitrators will remain concerned to avoid the appearance of impropriety in dealings with each other. Nevertheless, when busy barristers have the opportunity to save time by deciding as a two-some, the

²⁰⁷The situation is more troubling in some types of disputes than in others. For example, in ‘Bermuda Form’ insurance arbitrations, the insurers invariably appoint a senior barrister, and often insist on another barrister as chairman. The dispute resolution clauses in such cases represent a compromise between the American policy-holders and the non-American insurance companies, with London as the situs and New York law as applicable to the merits of contract interpretation. The insurers’ reasoning runs that an English barrister is needed to understand how to conduct a London proceeding. The logic is not self-evident, given that the English Arbitration Act 1996 imposes no preference whatsoever for English rules on procedural and evidential matters, but leaves them to the discretion of the tribunal and the parties. Arbitration Act 1996, s. 34 (Eng.). On ‘Bermuda Form’ arbitration, *see generally*, Richard Jacobs *et al.*, *Liability Insurance in International Arbitration: The Bermuda Form* (2004).

temptation exists that a ‘short-on-time’ card will be played to justify procedural irregularity, much as a street thief might invoke the ‘short-on-cash’ defence to explain bag snatching.²⁰⁸

VI. INTELLECTUAL INTEGRITY

(a) Baby Splitting

Even if not biased or corrupt, arbitrators may lack *intellectual* integrity if they fail to decide disputes according to the mission conferred upon them by the parties. If evidence indicates that a clearly right answer to a dispute does exist, arbitrators deviate from duty if they render compromise decisions without being so authorised by the parties.

In this connection, one sometimes hears complaints of ‘splitting the baby’, a reference to awards not justified by facts or law.²⁰⁹ One strain in US legal literature suggests that arbitrators are pushed toward unprincipled decisions in order to attract business through reappointment.²¹⁰

208On good practice in arbitral deliberations, *see generally*, Yves Derains, ‘La pratique du délibéré arbitral’ in *Global Reflections on International Law, Commerce and Dispute Resolution: Liber Amicorum in Honour of Robert Briner* (2005), p. 221. M. Derains distinguishes between harmonious and pathological deliberations. In the latter situation he suggests that a first draft of the award is to be prepared by the chairman alone, and presented at a fixed meeting for deliberations. *Ibid.* para. 12, p. 229. Of course, a different practice may obtain when informal discussions among the tribunal members lead to a consensus that the merits favour one side or the other, or when issues can easily be parcelled for drafting after general agreement has been reached. All three arbitrators may agree that no credible evidence supports the claim, or that one arbitrator has expertise that can be pressed into service in drafting an award along lines previously accepted by all.

209The imagery of baby-splitting seems to originate in the Biblical child custody dispute decided in ancient Jerusalem by King Solomon. When one woman accused another of stealing her baby, the King called for a sword so the child might be divided in two, with one half for each woman. Of course, the metaphor hides the character of Solomon’s decision as an *interim* award, followed by grant of custody to the real mother whose compassion led to abandonment of her claim in hopes of saving her son. 1 Kings 3:23–28.

210See e.g., Richard A. Posner, *How Judges Think* (2008), pp. 127–128 (asserting that courts and juries are ‘more likely to adhere to the law and less likely than arbitrators to “split the difference” between the

Although some arbitrators might behave that way, most remain puzzled by assertions that ‘incentives’ promote improper comportment. No empirical data permits a firm conclusion on the matter, at least not from variations in records of ‘win rates’ to the extent they can be determined²¹¹ or the size of damages in arbitration as opposed to court litigation.²¹² Moreover, existing studies focus on employment and consumer controversies,²¹³ which present concerns different from those present in business-to-business cases.²¹⁴

two sides thereby lowering damages’ (quoting *Armendariz v. Foundation Health Psychare Services*, 6 P.3d 669, 693 (Cal. 2000)); see also, Alon Klement and Kvika Neeman, ‘Does Private Selection Improve the Accuracy of Arbitrators’ Decisions’ (28 March 2009) (workshop paper, on file with author).

211A claimant awarded US\$100 on a US\$5 million claim ‘wins’ in the sense of receiving something. However, the respondent would likely be the happier of the two parties. The distinction between rates of success in proving liability and the amounts of awards is discussed more fully in Eisenberg and Hill, *infra* n. 216.

212See Theodore Eisenberg and Elizabeth Hill, ‘Employment Arbitration and Litigation: An Empirical Comparison’ in (2003–2004) *Disp. Resol. J* (November–January) 44, looking at state and federal court trials as compared with AAA arbitrations. In non-civil rights disputes, higher paid employees (earning over US\$60,000 per year) generally prevailed at greater rates (64 per cent) in arbitration than in state court (56 per cent). For lower paid employees the win rate was 39 per cent. However, the size of the mean award was greater in court cases, at US\$462,000 for courts compared with US\$211,000 for higher paid employees in arbitration and US\$30,000 for lower paid employees in arbitration. Looking to the median (rather than mean) award, the higher paid employees actually received more in arbitration (US\$94,000) than in court litigation (US\$68,000). *Ibid.*; see William M. Howard, ‘Arbitrating Claims of Employment Discrimination, What Really Does Happen? What Really Should Happen?’ in (1995) *Disp. Resol. J* (October–December) 40; David Sherwyn *et al.*, ‘Assessing the Case for Employment Arbitration: A New Path for Empirical Research’ in (2005) 57 *Stan. L Rev.* 1557, 1567–1578; Adriaan Lanni, ‘Case Note, Protecting Public Rights in Private Arbitration’ in (1998) 107 *Yale LJ* 1157.

213Yet another category to consider would be ‘grievance’ cases arising pursuant to collective bargaining agreements in the United States, often called ‘labor union’ arbitration. Some colleagues have suggested to the author privately that arbitrators in ‘grievance’ cases sometimes endorse untruthful results as a component of enhancing industrial cooperation and goodwill between company and union. In that context, the arbitrator’s role seems to include both a truth-seeking and a peace-making function.

214It may be that obtaining legal counsel for court cases precludes the less wealthy from commencing litigation except when attorneys will take matters on a contingency fee. More significantly perhaps, civil juries might be unduly sympathetic to the ‘little guy’ (consumer or employee) in a battle against the ‘big guy’ (manufacturer, bank or boss). In hearing a lender’s claims against a borrower, it would not be surprising

As mentioned earlier, the contention that arbitrators render sloppy decisions with the hope of greater gain for themselves runs counter to logic as well as evidence, at least for complex international cases amongst sophisticated parties. Successful arbitrators gain reputations by rendering awards that reflect fidelity to the parties' shared *ex ante* expectations, establishing track records for understanding difficult factual and legal matrices. Moreover, arbitrators sitting on three-member tribunals have far more to gain from demonstrating intellectual integrity to each other (thus enhancing positive references for future cases) than in urging disregard of the right result.²¹⁵

(b) Amiable Composition

In some circumstances, of course, the parties may in essence authorise compromise by empowering the arbitrator to depart from the terms of the contract or the strict rigours of otherwise applicable law. French law has long recognised the role of an arbitrator authorised to act as an '*amiable compositeur*', sometimes referred to as '*amiable composition*', to describe the

if the jury included individuals who themselves had 'run-ins' with banks or brokers related to items such as home mortgages, car loans or pension funds. Although not immune from such emotions, the arbitrators as professional decision-makers might tend to decide more in tune with the evidence. If so, court damages might be too high rather than arbitral damages too low. Finally, it may be that the legal cost of going to court (which would arguably be greater than for arbitration, at least in the United States) imposes a certain selection on the cases that are actually pushed to trial, with the employee less likely to find an attorney willing to pursue small or doubtful claims on a contingency basis.

215 Any 'horse trading' on a three-member tribunal will usually occur as accommodation on issues as to which reasonable arbitrators might differ. In a construction case, for example, one arbitrator might see the evidence of defective workmanship in the turbine blades, while another might not. The first arbitrator might agree to reflect more on the turbine blades, while asking his colleagues to think again about her conclusions on the quality of the cement mix. Such give-and-take represents no more than an attempt to reach consensus on complex matters, thus permitting the type of unanimous award that more easily withstands potential challenge.

process rather than the person.²¹⁶ Such power may be granted explicitly by contract,²¹⁷ or through incorporation by reference to institutional rules such as those of the International Chamber of Commerce.²¹⁸

The arbitrator authorised by the parties to act as *amiable compositeur* may disregard or temper rules of law whose strict applications would violate equity under the circumstances.²¹⁹ Examples include adjustment of payment date due to substantial completion of construction projects, price changes due to alternation in the fundamental economic balance between the parties, proportionality for liquidated damages, adjustment of contract terms in the event of unexpected inflation or exchange rate modification, and extension of statutes of limitation.²²⁰

216See Nouveau code de procédure civile (NCPC), art. 1474 (Fr.), translated in *The French Code of Civil Procedure in English* (Christian Dodd (trans.), 2005), applicable in purely domestic arbitrations, and NCPC, art. 1497, applicable in international cases, defined to include arbitrations that ‘implicate the interests of international commerce’. NCPC, art. 1492 provides, ‘Un arbitrage qui met en cause des intérêts du commerce international’. *Ibid.* art. 1492.

217For arbitration outside France, the role of *amiable compositeur* conferred by contract may assume less precise contours than those provided under French law, a bit like the way ‘due process’ has come to be used in transborder arbitration with a meaning that does not necessarily coincide with its significance in the United States Constitution.

218ICC Rules, art. 17(3), allows arbitrators to assume the powers of *amiable compositeur* only if agreed by the parties.

219See generally, Eric Loquin, *L’amiable composition en droit compare et international: Contribution à l’étude du non-droit dans l’arbitrage commercial* (1980) (Fr.) (proposing in the title an interesting juxtaposition by the use of *non-droit* (non-law) after the colon and *droit comparé* (comparative law) before); see also, Craig, Park and Paulsson, *supra* n. 174 at para. 8.05, pp. 110–114; Jean-Louis Delvolvé et al., *French Arbitration Law and Practice* (2003), paras 276–295, pp. 151–161.

220For an empirical study of decisions *ex aequo et bono* (as discussed *infra*, a close cousin or even sister to *amiable composition*), see Martim Della Valle, *Decisões por Equidade na Arbitragem Comercial Internacional* (doctoral thesis, University of São Paulo, May 2009), ch. 8, pp. 372–402 (copy on file with author), translated in *On Decisions ex Aequo et Bono in International Commercial Arbitration* (2009), ch. 8, pp. 188–121.

In stipulating to *amiable composition*, parties pursue a different sort of truth from what would otherwise be sought by those deciding the dispute.²²¹ Rather than aiming at legal accuracy, the arbitrators reach toward general notions of ‘right’ encrusted with emotional overtones and sometimes in tension with court decisions, statutes or strict contract terms.²²²

A long-standing debate surrounds whether amiable composition amounts to the same thing as decision-making *ex aequo et bono*, according to the ‘right and good’.²²³ Although the terms are often used interchangeably, the notion of amiable composition may connote a broader range of options. Arbitrators deciding in amiable composition could go directly to their preferred solution without first asking whether the applicable law produces a clearly unfair result. In the alternative, they could start with a national law and then depart, if necessary, to achieve the ‘right’ result. The latter approach defines amiable composition by a negative, in that the

221Some commentators suggest that amiable composition would permit avoidance of what they term ‘technical legal constraints’ in order to reach ‘conclusions that are fair and just’. See Wells and Ahmed, *supra* n. 87 at p. 294. One wonders from whose perspective (investors or host states) the ‘fair and just’ label would be applied.

222Only in a very limited sense does amiable composition overlap notions of public policy. Although public policy serves as a defence to contract claims, its function lies not in doing justice but in making sure a contract is not enforced in a way that violates the forum’s most basic notions of justice and morality. Public policy has long been seen as an ‘unruly horse’ in that once astride the animal, we never know where it will carry us. See *Richardson v. Mellish* (1824) 2 Bing. 229 at 252, in which one Captain Richardson sued for reinstatement as master of the ship *Minerva*, which respondent appears to have given to his nephew, allegedly contravening a policy of that day against selling command of important vessels.

223ICC Rules, art. 17(3) mentions both the role of an *amiable compositeur* and *ex aequo et bono* in the same sentence, speaking of a tribunal that shall ‘assume the powers of an *amiable compositeur*’ or ‘decide *ex aequo et bono*’. ICC Rules, art. 17(3). The French version follows a similar structure: ‘Le tribunal arbitral statue en amiable compositeur ou décide *ex aequo et bono*’. In this connection, art. 17 mentions both ‘*amiable compositeur*’ and ‘*ex aequo et bono*’ in the same sentence, speaking of a tribunal that shall ‘assume the powers of an *amiable compositeur*’ or ‘decide *ex aequo et bono*’. *Ibid.* The French version follows a similar structure: ‘Le tribunal arbitral statue en amiable compositeur ou décide *ex aequo et bono*’. This construction seems to leave open more than one reading. In some instances, ‘or’ joins distinct notions (‘arbitrators may decide according to law or according to equity’), while on other occasions, ‘or’ simply suggests slight variations on roughly the same theme (‘citizens may worship according to the dictates of their personal faith or belief system’).

arbitrators are *not* required to apply rules of law. By contrast, the former path corresponds to *ex aequo et bono* in taking shape in a more positive way, beginning and ending with the arbitrators' private sense of justice.²²⁴

Of course, arbitrators can very well reach an equitable result by applying applicable legal norms. In such instances there is no need to reinvent the wheel by seeking some novel 'non-law' solution to the parties' problem.²²⁵

(c) *Creeping Legalism*

Ironically, a parallel critique increasingly presents itself in connection with arbitrators who allegedly show too much rigidity in their decision-making. Mediation proponents often disparage arbitration as burdened with undue formality, suggesting that the arbitral process has fallen prey to 'creeping legalism'.²²⁶

224A slightly different perspective is taken in Philippe Fouchard *et al.*, *Traité de l'arbitrage commercial international* (1996), para. 1502, pp. 836–837.. The authors seem to admit the negative manner for defining amiable composition, and the option either to proceed directly to justice or first to consider the applicable law. Nevertheless, they suggest that such a nuance lacks significance ('une telle distinction ... paraît artificielle') because the arbitrators can always do what they think justice requires.

225See Matthieu de Boissésou, *Le droit français de l'arbitrage* (1990), para. 371, p. 315 (suggesting that equity remains the goal ('le but') not the means ('[le] moyen') of amiable composition).

226In this connection, one notes the discussion of what 'users' want from international arbitration, a topic discussed in the CPR-sponsored International Dispute Negotiation (IDN) Podcast of 21 November 2008, conducted by Michael McIlwrath, Senior Counsel, Litigation for GE Infrastructure, Oil and Gas, based in Florence, Italy. Mr McIlwrath interviewed Mr Volker Mahnken, senior counsel of Siemens AG, with respect to the article that the latter co-authored with Messrs Paul Hoebeck and Max Kroebke entitled 'Time for Woolf Reforms in International Construction Arbitration' in (2008) 11 *Int'l Arb. L Rev.* 84 at pp. 84–99. The authors suggest some equivalent of the 1999 reform of civil procedure in England and Wales to address what was perceived as dissatisfaction among the main consumers of international construction arbitration, which is considered too long, too expensive and too adversarial. Proposed reforms include more intensive ('front loaded') pleadings at an earlier stage and more aggressive case management by arbitrators. See Gerald F. Phillips, 'Is Creeping Legalism Infecting Arbitration?' in (2003) *Disp. Resol. J*

Sometimes, of course, the critique will be justified. Few argue against the search for better ways to balance fairness and efficiency, or suggest that corporate managers should learn to relish the legal bills and waste of time on unnecessary litigation. It is usually better to give peace a chance before starting litigation, and often wise to avoid costly ‘scorched earth’ practices that have become legendary in US courts.

On occasion, however, the critique forgets that impartial arbitrators must establish the facts and ascertain the law by weighing evidence and listening to argument. Arbitration aims at a binding result, as close as possible to the shared *ex ante* expectations memorialised in the relevant contract or investment treaty. The conscientious arbitrator will normally adopt procedures whose level of formality withstands ethical scrutiny.²²⁷

Mediation is different, and can no more substitute for arbitration than a dinner date can replace a wedding, or a train trip between Boston and Washington can replace a flight between New York and Hong Kong. Arbitration aims at a binding result imposed regardless of the parties’ *ex post* will. Mediation succeeds only when both sides agree.

Another seductive but problematic argument suggests that business managers no longer want due process at the cost of simplicity. Rather, so the argument goes, they just want a streamlined way out of their commercial mess.²²⁸

(February–April) 37; David W. Rivkin, ‘Towards a New Paradigm in International Arbitration: the Town Elder Model Revisited’ in (2008) 24 *Arb. Int’l* 375.

²²⁷In commercial arbitration, the litigants are normally also the parties to the agreement giving rise to the arbitrator’s jurisdiction. By contrast, for treaty-based investor–state proceedings, the investor’s home country (not the investor) is the party to the BIT or free trade agreement, but not the arbitration itself. Thus, pre-dispute expectations contemplate those shared by the two contracting states, each of which stand as surrogates for the perspective of their own investors as well as interests related to their roles as host states.

²²⁸See e.g., Jean-Claude Najjar, ‘Inside Out: a User’s Perspective on Challenges in International Arbitration’ in (2009) 25 *Arb. Int’l*. 515, After cataloguing the defects of international arbitration today, the author concludes, ‘By whatever means necessary, arbitration needs to be repaired, to be returned to its

Such generalisations beg the more difficult question of what should happen when no consensus can be reached on how to streamline. The two sides can always simplify things in a post-dispute procedural agreement. Often, however, the hypothetical ‘they’ who seek simplicity turns out not to be the third person plural at all. Instead, one side advocates some procedural measure that the other side resists as fundamentally unfair. Absent both sides’ consent to simplified procedural protocols, ethical arbitrators must seek the best indication of the parties’ shared *ex ante* procedural expectations as memorialised in their arbitration clause and the context of their dispute.²²⁹

(d) Arbitrators and the Search for Truth

Matters that ‘go without saying’ often bear saying nevertheless. Any consideration of arbitrator integrity reveals an intriguing intersection among three notions: due process, conflicts of interest and the search for truth.

Arbitrators are supposed to arrive at some understanding of what actually happened and what legal norms determine the parties’ claims and defences. In finding facts and applying law, arbitrators should aim at getting as near as reasonably possible to a correct view of the events giving rise to the controversy, and to consider legal norms applied in other disputes that raise similar questions.

simple foundations—speed, cost efficiency, and user-friendliness’. Of course, only time will tell how far in-house counsel will go in accepting the ‘whatever means necessary’ when the fortunes of their own companies are at stake.

²²⁹In this connection, the American Arbitration Association through its affiliate International Centre for Dispute Resolution (ICDR) has adopted default rules on information exchange making clear that parties to ICDR arbitration should not expect US court-style discovery. *See* Guidelines for Arbitrators Concerning Exchanges of Information (ICDR 2008), available at www.adr.org/si.asp?id=5288. For better or for worse, neither the International Chamber of Commerce nor the London Court of International Arbitration has followed suit with any similar guidelines.

This does not mean that arbitrators do not balance truth-seeking against other goals. Indeed, they do so all the time, notably in connection with document production (which competes with economy and speed) and attorney-client privilege (which inhibits attempts to get at what corporate officers really knew). However, such balancing of interests does not require abandonment of truth-seeking as an aspiration.

Parties to commercial or investment disputes can always decide to resolve matters through combat, rolling dice or consulting the entrails of a disemboweled chicken. Duels, gambling and augury find little favour these days, however. Arbitration usually imposes itself *faute de mieux* where mediation has failed and neither side wants to end up in the other side's courts, thus attaching a premium on the search for truth.

This trivial point, that arbitration implicates a reasoned evaluation of facts and legal norms, explains why analogies to practices applicable in other types of non-judicial dispute resolution usually fall short.²³⁰ In choosing arbitration, the parties have not sought simply to make peace, noble as that goal might be. Rather, they have committed to a decision-making process founded on a search for an accurate portrayal of the facts and the law. Business managers who want simply to reach a solution to their conflict can always agree to a decision that ignores the law and the facts.

Arbitrators normally have no power to rewrite the parties' agreement, even if one side regrets having agreed to arbitration.²³¹ The common sense of this hypothesis can be tested if one imagines the surprise of a corporate general counsel who, believing she had a 'good case' on the

²³⁰See William W. Park, Truth-Seeking in International Arbitration, in *The Search for Truth in Arbitration I* (Swiss Arbitration Association, 2011); *see also*, Thomas J. Stipanowich, *Arbitration: The New Litigation*, 2010 U. Ill L. Rev. 1 (January 2010), at 27-38.

²³¹In practice, of course, a corporate officer may decide to resist compromise under the assumption that his company has a stronger position than the adversary, coming to regret that decision only when the arbitral tribunal finds for the other side.

law, facts and contract interpretation, received an award stating that the arbitrator had decided to grant each side half of what it requested because that seemed like the fair thing to do.

VII. THE OBJECT OF AN ARBITRATOR'S DUTIES

In a world lacking global commercial courts of mandatory jurisdiction,²³² arbitration provides one way to bolster confidence in cross-border economic cooperation. Without binding private dispute resolution, many business transactions would remain unconsummated from fear of the other side's hometown justice. Or, they would be concluded at higher costs to reflect the greater risk due to the absence of adequate mechanisms to vindicate contract rights or investment expectations.

In consequence, arbitrator integrity takes on significance not only for the direct participants in cross-border trade and investment, but also for the wider global community whose welfare is directly affected by the arbitral process. Even if universally accepted standards of conduct remain elusive, all communities implicated by cross-border arbitration must continue a dialogue on the subject that at the least will help to identify wrong directions and false solutions. Arbitration's broader impact raises propositions of whether an arbitrator's ethical obligations flow to society at large rather than simply to the litigants. The answer, perhaps unsatisfying to ideologues, remains 'sometimes'.

As an initial matter, one must be cautious about unselective attempts to transplant judicial standards into the world of arbitration. Given a judge's clear obligations to the citizenry as a

²³²Regional bodies such as the European Court of Justice do exist in the context of treaties for economic union, but would have no authority, for example, in a dispute between a French *société anonyme* and an American corporation, or between a Chinese trading entity and a Brazilian *Sociedad Limitada*.

whole, the calculus of judicial duties will differ from what might be expected of arbitrators who remain principally (albeit not exclusively) creatures of the litigants' contracts.

For example, if urged by parties mindful of costs, an arbitrator might accept proceedings with reduced due process, even if not willing to go so far as looking into a crystal ball. By contrast, a judge may not feel comfortable abandoning state-imposed procedural mandates, even if so requested by litigants seeking a cheaper and quicker process. The state that pays the judge's salary sets the broad contours of the relevant procedure. Of course, there are limits to what arbitrators will do at the request of parties. Few will condone arbitration as a tool for money laundering²³³ or proceedings designed to falsify what actually happened.²³⁴

In most instances, public and private goals will coincide, with each having a very real interest in the systemic integrity of the arbitral process. Seeking to decide disputes fairly as between the parties, arbitrators will normally adopt practices that comport with public concerns about basic procedural due process. The just enforcement of private contracts will normally promote the societal interest in promise-keeping and respect for bargains that underpin most cross-border commercial or financial cooperation.

233To move embezzled funds abroad, a corrupt official might conclude a contract with a foreign entity, controlled by the official's equally corrupt colleagues overseas. When the government fails to perform its obligations, arbitration, sometimes with honest arbitrators unaware of what has happened, would lead to an award whose execution ultimately implicates an unlawful transfer of funds abroad. For one case raising such suspicions, see *Gulf Petro Trading Co., Inc. v. Nigerian National Petroleum Corp.*, 512 F.3d 742 (5th Cir. 2008), discussed in Thomas Walsh, 'Collateral Attacks and Secondary Jurisdiction in International Arbitration' in (2009) 25 *Arb. Int'l* 133.

234A recent California case illustrates the potential for misuse of the arbitral process in employment law. *Nelson v. Am. Apparel, Inc.*, No. B205937, 2008 WL 4713262 (Cal. Ct. App. October 28, 2008). The case implicated the founder of American Apparel, reported to have been the object of at least three sexual harassment lawsuits. In one, a strange piece of post-settlement theatre involved payment of more than US\$1 million to an employee who apparently accepted a sham arbitration by a retired judge whose 'award' would stipulate facts and findings in the company's favour.

Arbitrators thus bear a responsibility of the utmost seriousness to be mindful of the integrity of their proceedings when seeking an optimum balance between fairness and efficiency. Those who break faith with this duty make the world a poorer place.